UT Southwestern Health System’s
CELEBRATION of EXCELLENCE

Friday, April 26, 2024
UT Southwestern South Campus
5323 Harry Hines Blvd., Dallas, Texas
Dr. Edmondson is the Novartis Professor of Leadership and Management at the Harvard Business School, a chair established to support the study of human interactions that lead to the creation of successful enterprises that contribute to the betterment of society.

Dr. Edmondson has been recognized by the biennial Thinkers50 global ranking of management thought leaders since 2011 and was ranked No. 1 in 2021 and 2023. She received the Thinkers50 Breakthrough Idea Award in 2019 and its Talent Award in 2017. She studies teaming, psychological safety, and organizational learning, and her articles have been published in numerous academic and management outlets, including *Administrative Science Quarterly*, *Academy of Management Journal*, *Harvard Business Review*, and *California Management Review*. Her 2019 book, *The Fearless Organization: Creating Psychological Safety in the Workplace for Learning, Innovation, and Growth* (Wiley), has been translated into 15 languages.

Dr. Edmondson’s latest book, *Right Kind of Wrong* (Atria), builds on her prior work on psychological safety and teaming to provide a framework for thinking about, discussing, and practicing the science of failing well. First published in the U.S. and in the U.K. (Penguin) in September 2023, the book is due to be translated into 24 additional languages and was selected for the *Financial Times* and Schroders Business Book of the Year Award in 2023.
8:30 – 8:32 a.m. Welcome  
**Presenter:** Will Daniel, M.D., Vice President, Health System Chief Quality Officer, and holder of the William T. Solomon Professorship in Clinical Quality Improvement at UT Southwestern Medical Center

8:32 – 8:40 a.m. Presidential Remarks  
**Presenter:** Daniel K. Podolsky, M.D., President, UT Southwestern Medical Center, and holder of the Philip O’Bryan Montgomery, Jr., M.D. Distinguished Presidential Chair in Academic Administration and the Doris and Bryan Wildenthal Distinguished Chair in Medical Science

8:40 – 9:00 a.m. Year in Review  
**Presenter:** Jonathan Efron, M.D., Executive Vice President for Health System Affairs

9:00 – 9:05 a.m. Introduction of Keynote Speaker  
**Presenter:** Ashley Holroyd, M.Ed., B.I.E., CSSBB, Associate Vice President, Health System Quality and Operational Excellence

9:05 – 9:50 a.m. Keynote Speaker  
**Presenter:** Amy C. Edmondson, Ph.D., Novartis Professor of Leadership and Management at the Harvard Business School  
Dr. Edmondson, an internationally recognized expert in teaming, psychological safety, and organizational learning, will speak on the vital skills, tools, and behaviors necessary for health care leaders to create an environment that leads to consistent excellence in quality and safety.

9:50 – 10:35 a.m. Fireside Chat with Dr. Edmondson  
**Participants:** Dr. Efron; Susan Hernandez, D.N.P., M.B.A., RN, Associate Vice President and Chief Nurse Executive, Health System Affairs; Seth Toomay, M.D., Associate Vice President and Chief Medical Officer, Health System Affairs; and Dr. Daniel (moderator)  
Key leaders from across UTSW sit down for a conversation with Dr. Edmondson about the importance of psychological safety and its impact on the delivery of high-quality care. The UT Southwestern community is welcome to pose questions to the panelists.

10:35 – 10:50 a.m. Virtual Poster Presentation Gallery

10:50 – 11:00 a.m. Patient Video Presentation

11:00 a.m. – Noon Presentation of Poster Winners  
**Presenters:** Drs. Daniel, Hernandez, and Toomay

Noon – 12:15 p.m. Patient Safety Awards  
**Presenters:** Drs. Daniel and Hernandez

12:15 – 12:30 p.m. APEX Awards (Academy for Performance Excellence)  
**Presenters:** Ms. Holroyd and William Gary Reed, M.D., Associate Dean of Quality, Safety, and Outcomes Education and holder of the S.T. Harris Family Distinguished Chair in Internal Medicine, in Honor of Gary Reed, M.D., and the Eva A. Rosenthal Professorship in Internal Medicine, in Honor of Gary Reed, M.D.

12:30 – 12:35 p.m. Closing Remarks – Reception  
**Presenter:** Dr. Daniel