

Cloud Services Not Requiring TX-RAMP Certification

Texas Department of Information Resources (DIR) Guidance

The following types of cloud computing services are considered out of scope for TX-RAMP certification.

- **Consumption-Focused Cloud Computing Services:** Advisory services, market research, or other resources that are used to gather research or advisory information.
- **Graphic Design or Illustration Products:** Tools used for design tasks.
- **Geographic Information Systems (GIS) or Mapping Products:** Applications for geographic mapping and spatial analysis.
- **Email or Notification Distribution Services:** Platforms used for generic communication or notifications.
- **Social Media Platforms:** Tools for social interaction and public communication.
- **Survey Tools:** Survey tools not intended to collect confidential or regulated information.
- **Collaboration/Productivity Tools:** Standard collaboration tools for non-sensitive projects, such as shared document editing or project management.
- **Cloud Computing Services for Transmitting Non-Confidential Data:** Cloud computing services used to transmit data as required by external governing bodies for purposes of accreditation and compliance.
- **General Procurement/eCommerce Services:** Services used for purchasing supplies, travel and booking accommodations, reservations, or other general-purpose procurement applications that only access payment information of the agency or agency personnel.
- **Public-facing Websites:** Hosting static, public-facing websites, or web content that does not process or store confidential state-controlled data.
- **Development and Testing Environments:** Utilizing cloud resources for development and testing activities for non-production, non-critical systems.
- **Educational or Training Platforms:** Cloud platforms that host training materials or educational content, excluding any data regarding sensitive personal information, regulated education records, or proprietary research.
- **Marketing and Social Media Analysis:** Tools used to gather and analyze public social media data, customer feedback, or market trends.