Pulse Secure Notes

- The Pulse Secure VPN system will allow a login ONLY for specific OS versions. Save installation time by confirming now if your OS meets the requirements - Windows | Mac
- VPN does require two-factor authentication before you can log in. If you haven't used Duo in 365 days, review Duo Two-Factor Authentication before beginning a new VPN installation.
- No uninstall of previous VPN clients should be necessary.
- VPN is not required if you wish to use Remote Access while on campus.
- You CANNOT browse to *utswvpn.swmed.edu* from within the campus network. This link will not work on mobile phones/non-windows tablets.
- You CAN install Pulse Secure while on campus at *campusvpninstall.swmed.edu*
- Because you will be accessing the UT Southwestern network with VPN, it is essential that your workstation have up-to-date virus protection and system updates. See Off-Campus Guidelines for Use of Information Resources.

Pulse Secure (VPN)

VPN is the only remote access choice if you meet any of the unique conditions below. Click here for details and instructions. (VPN requires Duo Two-Factor Authentication)

- You have a special application only on your computer and it needs to get to UT Southwestern for a specific reason.
- You have something that needs to be activated and the only way to activate it is to contact our systems.
- You have a special app running on your mobile device that needs to connect directly to the UTSW network.

Pulse Secure for Windows

- Install Instructions
- Allowed OS Versions

Pulse Secure for Macintosh

- Install Instructions
- Allowed OS Versions