



[QPOS]

[PLAN NAME]	[GROUP NUMBER]	[NAP]
[PLAN NAME]	[VALID:10/01/2003]	[RX]
[ID#]	[MEMBER NAME]	
[ABCDEFGA [JOHN DOE]]		
[DR NAME]:	[DR 123-456-7890]	[123456]
[IPA NAME]		
[DDS NAME]:	[DR 123-456-7890]	[123456]
[MEMBER SERVICES	800-123-4567]	DR [] HO []
[PRECERTIFICATION	800-123-4567]	SP [] ER []
[BEHAVIORAL HLTH	VENDOR 800-123-4567]	AS [] UC []
		MH [] RX []

PCP Selection Required

YES **No**

PCP Referral Required

- Patients receive highest benefit level by selecting a PCP and receiving **PCP referred** care through participating providers.
- Patients receiving covered services from a **nonparticipating provider** are subject to out-of-network deductibles and coinsurance.

Precertification

- The admitting or treating physician is responsible for precertification of services from Aetna’s participating providers. **Patients who choose nonparticipating providers are required to precertify those services themselves.**
- Access the list of services requiring precertification via Aetna’s secure website. Information is also available by calling the precertification phone number on the patient’s member ID card.

Laboratory and Radiology Services*

- **Laboratory:** 1. Patients should be directed to a participating provider (some markets may require the use of a capitated laboratory). 2. For stat lab work, patients should be directed to a participating facility.
- **Radiology:** Patients should be directed to a participating radiology facility (some markets may require the use of a capitated radiology facility).

*Some markets may require a valid physician order.

For more laboratory and radiology information, visit Aetna’s secure website for physicians at www.aetna.com or contact Provider Services.