

		[CUSTOMER LOGO]
[AETNA OPEN ACCESS]	[GROUP NUMBER]	[NAP]
[PLAN NAME]	[VALID:10/01/2003]	[RX]
[ID#]	[MEMBER NAME]	
[ABCDEFGA [JOHN DOE]]		
[DR NAME]:	[DR 123-456-7890]	[123456]
[IPA NAME]		
[DDS NAME]:	[DR 123-456-7890]	[123456]
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[MEMBER SERVICES	800-123-4567]	DR [] HO []
[PRECERTIFICATION	800-123-4567]	SP [] ER []
[BEHAVIORAL HLTH VENDOR	800-123-4567]	AS [] UC []
		MH [] RX []

	Yes	No
PCP Selection Required	<input type="checkbox"/>	<input checked="" type="checkbox"/>

NOTE: New York State **requires** a PCP selection.

- Specialist copay applies for covered services from all participating providers other than the selected PCP.

NOTE: In Texas, PCP copay applies when a patient visits any PCP.

	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Precertification

- The admitting or treating physician is responsible for precertification.
- Access the list of services requiring precertification via Aetna’s secure website. Information is also available by calling the precertification phone number on the patient’s member ID card.

Laboratory and Radiology Services*

- **Laboratory:** All laboratory work should be performed by an Aetna participating provider.
- **Radiology:** Patients should be directed to a participating radiology facility.

*Some markets may require a valid physician order.
 For more laboratory and radiology information, visit Aetna’s secure website for physicians at www.aetna.com or contact Provider Services.