



AETNA OPEN ACCESS®

[CUSTOMER NAME]

EPO

[GRP 123456-010-001]
 [999-99-9999]
 SAMPLE CARD

RX

COPAYS

PCP:	\$ []
SPC:	\$ []
ER:	\$ []
HO:	\$ []
UC:	\$ []

[PCP: NAME]
 [TEL: 123-456-7890]

[MEMBER SERVICES
 [PRECERTIFICATION ONLY
 [PAYOR NUMBER 0064 0024]

1-800-123-4567
 1-800-123-1234]

	YES	No
PCP Selection Required	<input type="checkbox"/>	<input checked="" type="checkbox"/>
PCP Referral Required	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- Services outside of Aetna’s participating provider network are not covered, except emergency/ out-of-area urgent care.

Precertification

- The admitting or treating physician is responsible for precertification.
- Access the list of services requiring precertification via Aetna’s secure website. Information is also available by calling the precertification phone number on the patient’s member ID card.

Laboratory and Radiology Services*

- **Laboratory:** All laboratory work should be performed by an Aetna participating provider.
- **Radiology:** Patients should be directed to a participating radiology facility.

*Some markets may require a valid physician order.

For more laboratory and radiology information, visit Aetna’s secure website for physicians at www.aetna.com or contact Provider Services.