

		[HMO]
[PLAN NAME]	[GROUP NUMBER]	[NAP]
[PLAN NAME]	[VALID: 10/01/2003]	[RX]
[ID#]	[MEMBER NAME]	
[ABCDEFGA [JOHN DOE]]		
[DR NAME]:	[DR 123-456-7890]	[123456]
[IPA NAME]		
[DDS NAME]:	[DR 123-456-7890]	[123456]
		DR [] HO []
[MEMBER SERVICES	800-123-4567]	SP [] ER []
[PRECERTIFICATION	800-123-4567]	AS [] UC []
[BEHAVIORAL HLTH VENDOR	800-123-4567]	MH [] RX []

	YES	No
PCP Selection Required	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PCP Referral Required	<input checked="" type="checkbox"/>	<input type="checkbox"/>

- Services outside of Aetna’s participating provider network are not covered, except emergency/ out-of-area urgent care, prior approval of a nonparticipating provider request, or prior approval of a Medical Excellence case.

Precertification

- The admitting or treating physician is responsible for precertification.
- Access the list of services requiring precertification via Aetna’s secure website. Information is also available by calling the precertification phone number on the patient’s member ID card.

Laboratory and Radiology Services*

- **Laboratory:** 1. Patients should be directed to a participating provider (some markets may require the use of a capitated laboratory). 2. For stat lab work, patients should be directed to a participating facility.
- **Radiology:** Patients should be directed to a participating radiology facility (some markets may require the use of a capitated radiology facility).

*Some markets may require a valid physician order.
 For more laboratory and radiology information, visit Aetna’s secure website for physicians at www.aetna.com or contact Provider Services.