

Juniper SSL VPN – Windows XP/Vista using Internet Explorer – 04/22/09

Juniper SSL VPN provides two methods for accessing UT Southwestern resources.

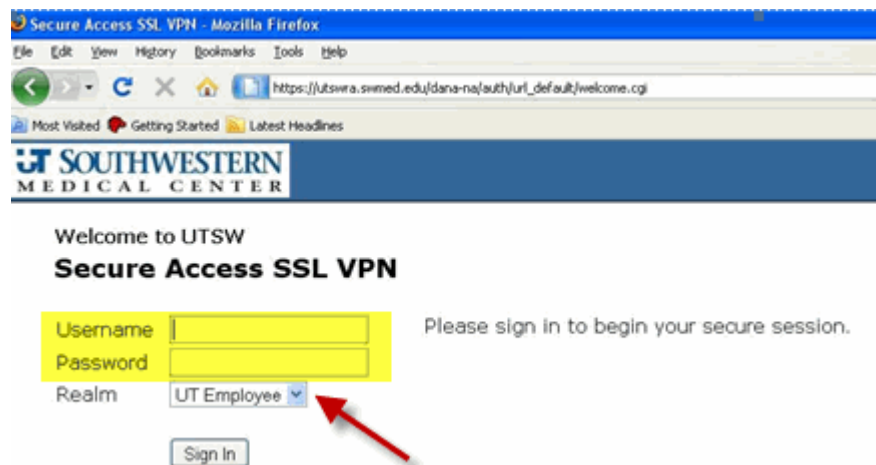
Connection Method	Comments	What do you get?
Secure gateway (captive portal)	<ul style="list-style-type: none"> Initial connection method when accessing UT Southwestern through Juniper VPN Does NOT require any admin rights to the workstation 	<ul style="list-style-type: none"> Web access to UT Southwestern resources (use secure gateway's URL toolbar to avoid losing connection) Internet access via UT Southwestern's proxy servers (use secure gateway's URL toolbar to avoid losing connection)
Secure IPSec session	<ul style="list-style-type: none"> Requires Network Connect client download Requires admin right to the workstation to install Network Connect; but once installed, can be run by users without admin rights to the workstation 	<ul style="list-style-type: none"> All of the above Telnet, SSH, FTP, etc., to UT Southwestern resources Network File and Print Services (If you have the Novell Client installed) Mednet Menu access (if you have Novell ZENworks installed) Ability to use <u>web browser's</u> address box without losing your secure connection

Please Note:

- If you already have a VPN client loaded on your computer, please uninstall it before attempting to install the Juniper Network Connect client as having two clients installed may cause connectivity issues.
- Juniper VPN requires VPN authorization. If you have never used VPN at UT Southwestern, browse to <https://sws001.swmed.edu/iAim/requestVPN> to set up VPN authorization for yourself. (Students already have VPN Authorization.)

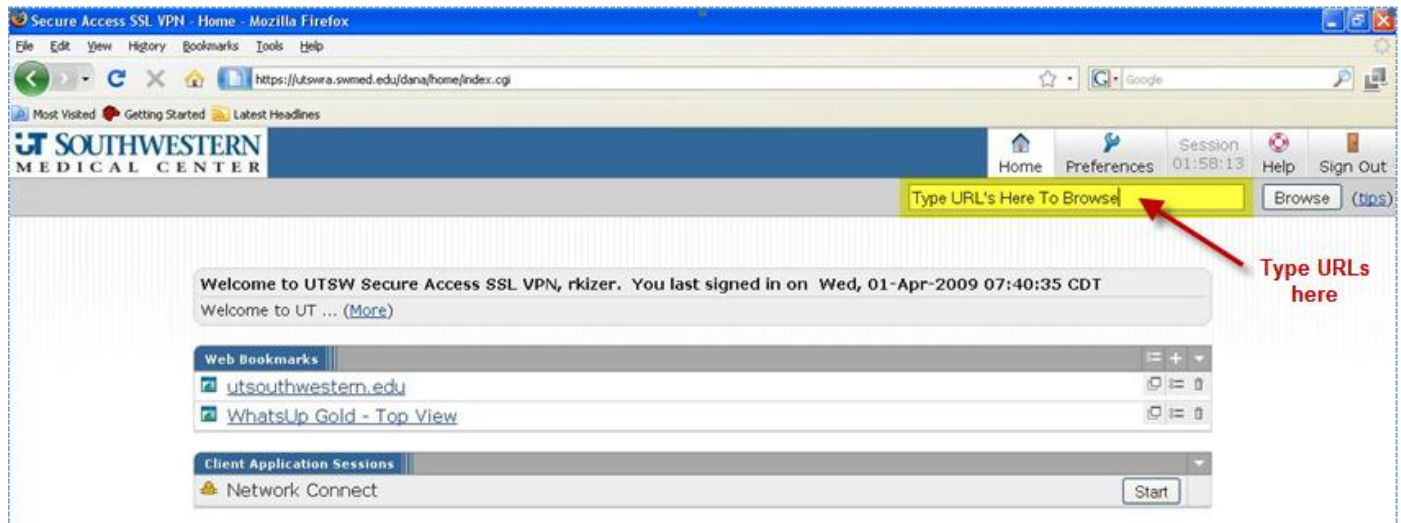
Login Instructions

- If pop-up blocker is activated on IE, you must enter an exception for the Juniper Gateway so that it works correctly. In Internet Explorer, go to Tools/Internet Options and select the "Privacy" tab. Under Pop-Up Blocker, select "Settings" and enter the UTSWRA.SWMED.EDU address and select "Add". Select "Close" then select "OK" to save settings.
- Navigate to **utswra.swmed.edu**.
- At the login screen, type your SouthwesternID and password.
- Leave "UT Employee" selected and click the "Sign In" button.



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After a successful login, you will have web access to the UT Southwestern network through a secure gateway. You should be able to browse to any UT Southwestern web resource, but you will need to enter the URL of the website you want in the URL toolbar next to the “Browse” button within the secure gateway portal page.



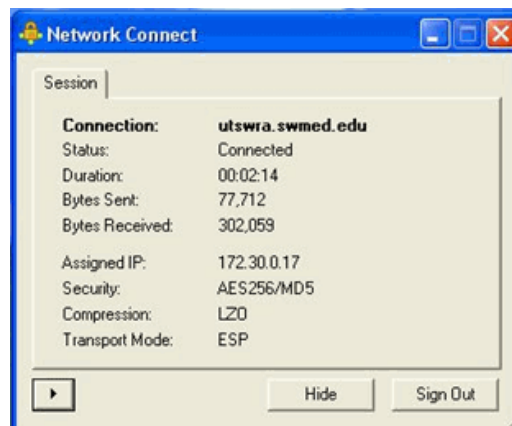
Note: If you try to enter a URL in the Internet Explorer URL browser bar or try to select any of your personal bookmarks, you will navigate away from the secure portal and you will no longer be connected to the secure gateway. If you still need the secure gateway, you will need to browse to utswra.swmed.edu and log in again. You have the option of saving URL bookmarks on this portal page that will be saved for future logins.

For any access other than HTTP to UT Southwestern (i.e., telnet , ssh, ftp, etc.):

1. Start the Network Connect client which can be downloaded from the initial Secure Gateway portal page discussed above. Just select the “start” button under the Client Application Sessions Box to start the download and launch of the Network Connect client. **(First time install will require the user to have administrative rights to the workstation.)**



2. Allow the client to install by selecting the appropriate responses when prompted.
3. “Hide” the Network Connect session and continue your work.



Once the client has started, you will have full network connectivity with UT Southwestern.

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Note that you can now use your web browser normally and can browse to any website without losing your secure connection and without having to log in again. Internet Explorer proxy settings are configured automatically from the client if you have not defined the proxy settings already.

The Network Connect client is now an application loaded to your Task Bar, and can be started or terminated through this Task Bar icon or started directly from the Start Menu on your workstation - "All Programs/Juniper Networks/Network Connect".



Removing the Network Connect Client

If you need to remove the Network Connect client for some reason, you can either use Add/Remove Programs (typically Start/Settings/Control Panel) or use the Preferences/Applications Tab while logged into the captive portal page.