

PUBLIC NOTICE

UT Southwestern University Hospital – Zale Lipshy is accredited by the Joint Commission on Accreditation of Healthcare Organizations.

If you have any concerns regarding patient care and safety at UT Southwestern University Hospital – Zale Lipshy, you are encouraged to contact our management team using the following contact information:

Kathy.Matthews@utsouthwestern.edu

If your concerns cannot be resolved at this level, you are encouraged to contact the Joint Commission directly using the following contact information:

Division of Accreditation Operations
Office of Quality Monitoring
JCAHO
One Renaissance Blvd.
Oakbrook Terrace, IL 60181

Or, you may fax your concern to 630.792.5636

Or, you may email the Joint Commission at complaint@jcaho.org

The Joint Commission will acknowledge such requests in writing or by telephone and will inform the organization of the request for any interview. The organization will, in turn, notify the interviewee of the date, time, and place of the meeting.

This notice is posted in accordance with the Joint Commission's requirements.