

Humoral Immunology Rotation - Objectives

Interpersonal and Communication Skills

A. Objectives

1. Effective interaction with internal and external laboratory staff of all types and levels
2. Effective verbal communication with internal and external laboratory staff of all types and levels
3. Effective communication with clinicians and outside reference laboratory clients

B. Plan

1. Method
 - a. Daily interaction with internal and external laboratory staff
 - b. Provide feedback to the technologists and discuss with pathologist concerning correlation of lab data with clinical history at the daily meetings
 - c. Respond in a timely, courteous and informative manner to physician inquires to the lab when the technologists are unable to answer their questions
 - d. Initiate consultation with physician on selected tests to be sent out for approval and test that seem to be order without good indication and/or do not follow established protocols (algorithms)
2. Required Presentations
 - a. Present one or two clinical cases weekly selected from the daily review of cases
 - b. Final formal presentation at the end of weekly rotation on an immunology topic

C. Supervision

1. Method of Assessment
 - a. Feedback from internal and external laboratory staff
2. Assessor(s)
 - a. Immunology Faculty
 - b. Clinical Colleagues
 - c. Laboratory Manager
 - d. Bench Technologist
 - e. Any other employee who interacts/communicates with the resident