

May 2016



ong-term employees play an invaluable role in the life of UT Southwestern Medical Center. Their faithful, dedicated service has helped the institution become what it is today. In this special edition of Center Times, we showcase some of these employees and their varied interests. Dr. Daniel K. Podolsky, President of UT Southwestern Medical Center, will host a May 10 luncheon to honor employees with 50, 45, 40, 35,

and 30 years of service, and to welcome new members of the Quarter Century Club.

PHOTOS BY DAVID GRESHAM

\*\*\* SPECIAL EDITION



#### By Ellen Beth Levitt

When Javier Garcia joined St. Paul University Hospital 45 years ago, he thought he'd be there for a couple of years and then move on.

"I was 17 and my first job was restocking supplies for Central Sterile Supply, Surgery, and the Emergency Department," he says. "I liked the job and the people I worked with. Working here is interesting and exciting. Time flew by, and I can't believe it's been that many years."

Currently serving as the Implant Coordinator within the Surgery Department at William P. Clements Jr. University Hospital, Mr. Garcia is in charge of ordering pacemakers, heart valves, breast implants, and all other products that are implanted in patients during surgery. He also makes sure that the correct charges for those products are posted in Epic, the electronic medical record.

"The job is challenging because we need to make sure that the doctors and patients get what they need, and different things come up every day," he says.

One of his special memories was being promoted to the position of Director of Central Sterile Supply, which coincided with an exciting time in his life - the birth of his daughter. Then, about 20 years ago, with a reorganization, the ordering and restocking of patient surgical supplies was transferred to the Department



of Surgery. He was asked to move into a newly created position there, and he's worked in that area ever since.

Another memorable time in his career was the move to Clements University Hospital. "It's so much bigger, and we have more patients to care for and more people working in the Department compared to when we were at St. Paul."

Originally from McAllen, he moved to Dallas with his family at age 6. Outside of work, Mr. Garcia likes reading and watching sports. "I'm a big Dallas Cowboys fan," he says.

Mr. Garcia and his wife, Cristina, have two sons and one daughter, and three grandchildren.

### 1970 · Snapshot

Two new UT Southwestern employees were among those who went through orientation in 1970. Little did they know that those introductions to the institution would lead to 45-year careers at the Medical Center.

#### At UTSW

Fall enrollment for all four classes of medical students stood at 426. Additions were being built onto the Carey Building and the Basic Science Research Building. An aggressive program of growth was being drafted to include construction of the Fred F. Florence Bioinformation Center, the Tom and Lula Gooch Auditorium, the Cecil H. and Ida Green Science Building, the Eugene McDermott Academic Administration Building, and the interconnecting Eugene McDermott Plaza

#### **Dallas doings**

• Dallas, a city of about 844,400 residents in 1970, was bolstered by the growth of technology-driven companies like LTV and Texas Instruments. That growth and diversity impacted North Texas and reached as far as Fort Worth (population – 393,000), so much so that the term "Metroplex" was first used as a label for the Dallas-Fort Worth metropolitan area

For music lovers, the Texas International Pop Festival was held near Lewisville and attracted thousands of fans. Many of the featured acts and musicians who played at the event traveled directly from Woodstock, held two weeks earlier.

#### **National view**

Yearly income for households was about \$7,800, the price of a new house averaged \$23,400, and a new car was just under \$4,000. You could buy a loaf of bread for 24 cents, and it took a 6-cent stamp to mail a letter. Political pressure from the young, including military personnel returning from the Vietnam conflict, was mounting and would soon result in voting rights being lowered to 18 years of age.

In all, about 8.5 million Americans were bettering themselves by enrolling in institutions of higher learning. Tuition at Harvard College was \$2,400 per year.

# VP Siniscalchi to speak of long career of service





Kimberly A. Siniscalchi, Vice President for Strategic Initiatives at UT Southwestern Medical Center, will talk about career assignments in the White House that were among the highlights of a 34-year of active duty military service, when she is the featured speaker at the annual Quarter Century Club luncheon honoring longtime employees.

Mrs. Siniscalchi's Employee Recognition Program address, titled "A Career Journey .... transforming dreams to reality," will offer memories of a career in service to the nation.

She was recruited to UT Southwestern in late 2014, and in addition to identifying, developing, and overseeing implementation of initiatives since January 2015, she is now the Medical Center's Chief Integration Officer for Southwestern Health Resources, the clinically integrated network that blends the strengths of Texas Health Resources and UT Southwestern.

A retired Major General in the U.S. Air Force, Mrs. Siniscalchi became well known during her years in the military for her commitment to innovation, and dedication to bringing excellence in health care Please see SPEAKER on page 12



#### By Patrick Wascovich

A Medical Technologist now serving at William P. Clements Jr. University Hospital, Arlene Reeves has witnessed and also mastered tremendous changes over the 45 years she has worked at UT Southwestern.

Processes, preparation, and analysis techniques and protocols have improved, and she's among the hundreds of employees who moved into the Medical Center's newest clinical facility at the end of 2014.

workers," she says. "At this point in time, I take it one day at a time."

Her duties include analyzing blood, urine, and other samples used by UT Southwestern health care teams to diagnose and treat patients efficiently and effectively. At Clements University Hospital, the latest automated processes are in place.

She wants to be known as someone who "could always be depended upon to get the job done."

Ms. Reeves' third-shift schedule allows her and her husband, Bruce, to pursue many personal interests and activities, which through the years have

"The work is interesting and I like all of my co- included breeding and showing horses, photography, and scuba diving. Ms. Reeves met her husband at a windsurfing club picnic. She was the first woman he'd dated who had her own equipment.

> She currently has become quite active in shooting and hunting circles.

> "As a member of the Dallas Safari Club, I am usually the only woman to compete in the annual Big Bore Shoot, which requires you to shoot a rifle of .375 caliber or higher," she says.

> She has participated in four hunting trips to Africa, and is planning on another big-game safari this spring.

Her family also includes two brothers.

"It has been a wonderful, challenging journey," Ms. Reeves says. "I am still learning and enjoying life."

#### May 2016

#### 1975 · Snapshot

Four UT Southwestern employees are being honored in 2016 for 40-year anniversaries. Their careers all began in 1975.

#### **At UTSW**

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• In April, dedication ceremonies at UT Southwestern marked a new complex that included the Eugene McDermott Academic Administration Building, the Cecil H. and Ida Green Science Building, the Fred F. Florence Bioinformation Center, and the A.W. Harris Faculty-Alumni Center.

• On May 24, commencement ceremonies were held on campus for the first time, as 133 medical students graduated. Lady Bird Johnson, a UT System Regent and former First Lady, was the speaker.

• Construction across the campus was tripling the available clinical and research space to almost 1 million square feet. Four decades later, UT Southwestern's four campuses now stand at 11.5 million square feet of building space.

#### **Dallas doings**

• On the sports scene, the Dallas Cowboys secured success for years to come with one of the greatest drafts in their history. New players included defensive tackle Randy White of Maryland with the second overall pick, linebackers Thomas "Hollywood" Henderson and Bob Breunig, and offensive linemen Pat Donovan, Herbert Scott, and Burton Lawless.

#### National view

• People in America were enthralled with disco, 8-tracks, pet rocks, Rubik's cubes, and mood rings.

• The conflict in Vietnam ended with the evacuation of Saigon in April.

Microsoft was established.

• The movie *Jaws* shocked people in theaters, and *All In The Family* continued to be television's top-rated program.

• The median income in 1975 was \$12,700, a new house averaged \$48,000, while a new car cost about \$3,800.

• Parents could expect to pay about \$1,800 per year to send their children to public college, or almost \$3,800 annually for a private university education.



#### By Heather Svokos

If ever you find yourself in a stall in the ladies room in William P. Clements Jr. University Hospital, and you hear someone softly singing Amazing Grace, chances are it's Audrey Derrick. Of course, patients might know her voice better from over the phone, where the diet clerk and operator takes their orders for breakfast, lunch, and dinner.

Ms. Derrick, a 40-year employee, says she's happiest at work when she has pleased a patient with special diet needs – and there are many to consider, from the American Heart Association diet to restrictions on calories, carbs, sugar, and salt.

"Because these diets are new to some of the patients, my challenge is to try to reason with them," she says.

It's like a dietary puzzle, and Ms. Derrick relishes it. "I like what I do," she says. "I like talking to patients, making them feel better – getting a problem solved the best I can, and knowing that if I did that, I've made someone's day."

But if she does have a frustrating moment on the job, singing is her outlet. While she used to sing in a choir, her current work schedule keeps her from attending practice, so now she sings where she can.

"Sometimes in the bathroom stalls – I used to do it a lot in St. Paul [University Hospital]," she says. "When I get frustrated, I just let a song out, and then I feel better."



It helps to get out and actually meet the patients in person, which occasionally happens when she goes out on rounds. "We go up on the floors and we have a survey, and patients get to meet the 'phone people' in person," Ms. Derrick says. "The survey asks them about the food, the temperature of the food, the courtesy of the nutrition staff, and we ask if they understand their diet. If they have a complaint, we resolve it."

Ms. Derrick says she likes to be known as a reliable employee who's always on time, and manages to get in to work even on a snow day. In her spare time, when she's not filling the air with gospel songs, she loves to sew and do crafts.



#### By Steve Lansdale

Early on, they called him "Mr. Valium" – but not because he's a Clinical Pharmacy Coordinator in the Department of Pharmacy Services.

Kenny Sham, who joined the UT Southwestern team 40 years ago as a pharmacy intern, earned that colorful moniker thanks to his ability to maintain a calm demeanor, even under intense pressure.

"I still remember being involved in the planning for preparation of the delivery of quintuplets," Mr. Sham says. "On the day it happened, I was called to the Labor and Delivery area, and helped coordinate the pharmacy support. We activated our agreed upon code, and everything went according to plan. Five beautiful babies survived."

Though his work is often done behind the scenes, his versatility and willingness to jump in wherever needed make him vital to the operation of his Department.

Mr. Sham is responsible for staffing and scheduling of pharmacists and helps coordinate the day-to-day operation of Pharmacy Services. He is also responsible for the Alaris Smart Pump drug library, the DoseEdge checker for IV drugs, and is involved in Medication Safety Event follow-up.

After his start as an intern, he became a Clinical Staff Pharmacist, and ultimately took on his current role as a coordinator. But he's been visible in many other spots on campus. "I have worked in the Intensive Care Units, Neonatal Intensive Care Unit, started the Pharmacy Operating Room Satellite program, worked with Orthopaedics, and have worked in every area, with the exception of pharmacy administration," Mr. Sham says.

Since his arrival, UT Southwestern has changed enormously, "from St. Paul University Hospital, a private, religious-based teaching hospital, to an academic medical center with emphasis on research and education," but remains a place that, above all, helps heal and educate others.

"The teaching occurs with new pharmacists, pharmacy students, and pharmacy residents," Mr. Sham says. "Even with many changes over the 40 years, I have been very fortunate to work with many great and dedicated people."

Away from work, Mr. Sham likes to jog and read. His family includes his wife, Susan, and son and daughter-in-law, Jonathan and Monica.







#### By Steve Lansdale

Before coming to UT Southwestern to work, Janet Smith had a job that she calls "pretty elementary" – working with lunar orbiting and docking for NASA. graph paper for layouts – both of which feel like throwbacks in today's world.

Ms. Smith currently is a Database Group Manager in UT Southwestern's Department of Clinical Sciences, and she says it's now much easier to implement systems. "Now, you just move stuff with a mouse and, of course, word processing has changed so many things. Everything is so much easier from a technological standpoint."

She oversees a small team, but continues her work as a programmer/analyst. "We meet with clients who want [computer] analytical work done," Ms. Smith says. "The investigators might be setting up clinical trials, or putting in for a grant.

Ms. Smith says she's remained so long at UT Southwestern because her work keeps her chalIt can also have its lighter moments, such as participating in an annual department openhouse, which they called their "Geek Food Festival."

When she's not working, she sings in two choirs and plays handbells. She says people might be surprised to learn that her house is professionally decorated for Christmas, and has been featured on a North Texas home tour.

Ms. Smith laughs when acknowledging that after 40 years, "long-term goals" remain on her career radar.

"I plan to work as long as I can contribute," she says. "I want to be known as an employee who made a difference, however small."

But 40 years ago, her husband had a chance to come to Dallas. So she started her career at the Medical Center in 1975 as a Programmer/ Analyst, working on mainframes and using

lenged; she thrives on constantly learning about new studies and advancements.

"I like being around the medical field," Ms. Smith says. "You hear their ideas and you help them figure out a way to set up their database. To me, working here is still a learning experience."



### 1980 · Snapshot

Twenty-four employees at UT Southwestern are marking 35-year anniversaries in 2016. Of those, 21 joined the Medical Center community in 1980 and nine currently serve in William P. Clements Jr. University Hospital.

#### At UTSW

- On campus, UT Southwestern was establishing new frontiers. Dr. Ronald W. Estabrook, Chairman of Biochemistry, had just been named as the first faculty member elected to the National Academy of Sciences.
- The UT Board of Regents, meeting on campus in late 1979, had approved formation of the Department of Otolaryngology as well as construction of an additional two floors to the Florence Bioinformation Center.
- Medical Center leaders, led by new recruit Dr. Scott Grundy, were busy organizing and planning the launch of the first Center for Human Nutrition in an American medical school.

#### **Dallas doings**

- The city was scorching hot literally. The summer included 69 days of 100-degree temperatures, including a 42-day string. On both June 26 and June 27, the high reached 113 degrees.
- A new U.S. Census showed Dallas as having slightly more than 904,000 residents, making it the nation's seventh largest city.
- Air transportation was reacting to the newly passed Wright Amendment, which restricted airport passenger service out of Love Field.
- Near downtown, the upstart Dallas Mavericks basketball team embarked on its first season in the NBA.

#### National view

- The average income was \$19,200, purchasing a new house averaged \$68,700, and a new car would set you back about \$7,200.
- Teens became obsessed with a new video arcade game Pac-Man.
- Americans were shocked in 1980 by several events, including the eruption of Mount St. Helens in Washington state, and the shooting death of former Beatle John Lennon.

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#### ADE AUSTE

#### By Steve Lansdale

In a nursing job, tears often come with the territory. But Ade Auste recalls a bonding moment that prompted tears of joy and relief.

"In the early 1990s, for more than a month I took care of a patient who was on the heart transplant list," says Ms. Auste, a Registered Nurse II who started at UT Southwestern as a Coronary Care Unit Staff Nurse. "I was working the night shift when we got the notification that there was a donor who was a match. He, his wife, and I started crying together.

"When you get to that level with patient interaction, it makes you say, 'This is what nursing is about.' You get incredible satisfaction from something like that."

Ms. Auste now serves in surgery preparation and recovery at William P. Clements Jr. University Hospital.

"In day surgery, we get some inpatients who are already in the hospital," she says, "but most of our patients are prescheduled outpatients, so we see a variety."

Ms. Auste has been in her current position for seven years - 51/2 at St. Paul and the past year and a half at Clements University Hospital. She spent several years in an education program, helping to run nursing internships for new graduates, before returning to floor nursing. She also has done cardiac rehabilitation with patients who



have needed help recovering from heartrelated procedures.

Through all of her years at UT Southwestern, Ms. Ade says that real gratification has come when patients show their appreciation for her work.

"I have had former patients who have to come back for additional procedures, and some of them will ask for me to take care of them," she says. "That means a great deal to me."

#### LINDA CATTERTON

#### By Steve Lansdale

It has been said that those who are best at their jobs are the ones who feel truly passionate about some aspect of their chosen professions.

Linda Catterton, a Lactation Consultant at the Women's Resource Center at William P. Clements Jr. University Hospital, is driven by her passion and belief in the value of breastfeeding, which started after she became a mother for the first time.

"I really do care about breastfeeding, and know it makes a difference," she says. "The miracle of life had a lot to do with that. I have taught breastfeeding and baby care classes, but I prefer one-on-one interaction, and most rewarding is the knowing that new moms appreciate the help to make breastfeeding successful."

In her 35-year career as a Registered Nurse, she has won numerous awards, including the Meritorious Service Award and the Diana and Richard C. Strauss Service Excellence Award. In 2013, she was named to the DFW Great 100 Nurses list, an honor for nurses nominated by their peers as role models noted for significant contributions to the profession.

career and would like people to know her as someone who "never tires of her job.

Away from work, Ms. Catterton enjoys spending time with friends and family, which includes Bill (her husband of 39 years), two grown children, two grandchildren, and her family dog, Atticus, a rescue from the Humane Society "who might be a lab/corgi mix" and "makes my life more complete."

Ms. Catterton says she loves her

#### YOLANDA DELIRA

#### By Steve Lansdale

It's hard to imagine a compliment delivered with more genuine gratitude than the one Yolanda Delira received one day on the job at UT Southwestern.

Ms. Delira, a Patient Interviewer in the Department of Obstetrics and Gynecology for the past eight years, has spent her entire career working in various capacities related to family planning.

"When I was working in the Children and Youth Program, I met a 15-year-old girl who was pregnant," she says. "I saw her, her sister, her mom - I became really close with that family. Then, years later, she brought her daughter to see me. Her daughter was also 15 and pregnant. Her daughter didn't know what to do, but her mother told her to come see me and said, 'She'll take care of you.'

"I love my patients," Ms. Delira says. "When they see me, they hug me. I'm like a family member."

Ms. Delira's ability to speak to patients - in both English and Spanish - and her caring nature have made her a valuable asset in family planning. "I talk to them about all kinds of things," she says. "Birth control options, hysterectomies, helping after domestic violence or sexual abuse ... there's a lot to explain."

Being bilingual and a confidant to countless women has brought other offers her way, but Ms. Delira said she can't imagine working elsewhere.

"I love UT Southwestern," Ms. Delira says. "It



makes me feel so important when I tell people I work here. I love helping patients, and I love working here."

Her family includes husband, Salvador, and two adult children - daughter, Adriana, and son, Cristian.

#### JOSE LUIS HERNANDEZ

#### By Steve Lansdale

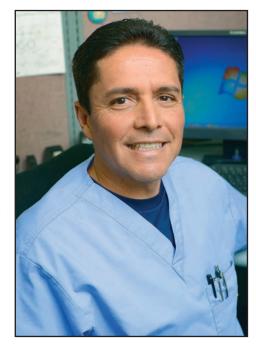
When José Luis Hernandez was 18 years old and looking for a job, he wasn't sure exactly what he wanted to do. But he had made one stipulation to himself: He wanted to do something that helped others. Thirty-five years later, Mr. Hernandez's ultimate choice stuck.

He took a job as an Animal Tech at UT Southwestern, caring for and feeding animals.

"That's why I have stayed here a long time," Mr. Hernandez says. "Research is extremely important for development of medicine. I understand that a lot of people get sentimental about animals, and I love them, but this is one reason why I love them and I'm so appreciative."

Mr. Hernandez currently serves as Animal Transport Coordinator, a position he says is "about 80 percent paperwork, and 20 percent actual transport." His responsibilities include receiving rodents from vendor trucks, checking crates for damage, and verifying shipments have been received.

For Mr. Hernandez, the job offers a unique balance between helping people and allowing him to be around animals.



"I want to be known as caring for people and caring for the animals." he savs.

Away from work, Mr. Hernandez enjoys being with family - his wife, Maggie, and daughter, Judy.

#### DWAYNE KENT HERVEY

#### PAMELA K. HEWITT



By Steve Lansdale

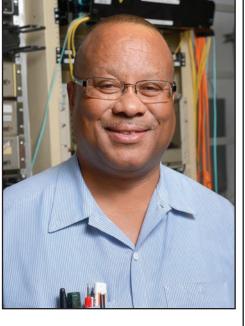
Dwayne Kent Hervey is a Physical Plant - Site Wide Services' Building Maintenance Specialist, delivering service at the James W. Aston Ambulatory Care Center on UT Southwestern's South Campus.

He works in electrical, plumbing, air-conditioning/heating, and also handles problems with locks and keys. In 1980, he started in the electrical shop where he learned the trade, remaining there for 16 years.

Mr. Hervey says he continues to enjoy his ever-shifting tasks, especially when collaborating with co-workers on an assignment. He says those who interact with him would say he's an employee who "takes care of business."

His proudest moment at UT Southwestern was the day he was promoted to Building Manager. Mr. Hervey says people might be surprised to learn he and his siblings were raised on a farm outside the city of Addison. "We sold the family farm years ago. It had everything – cows, chickens ... it was something else." Since then, the family has relocated to Dallas.

In his spare time, his passions include working on old cars, fishing, and gardening. Mr. Harvey has a son, Kendrick, and two daughters, Kian



and Kiara, all of whom live in Carrollton. He is proud that his active 89-year-old mother, who lives with Mr. Hervey's sister, still insists on chipping in with the household's cooking or cleaning.

Pamela K. Hewitt remembers the first day she stepped into William P. Clements Jr. University Hospital while on a tour before the facility's opening in 2014. "It was amazing and I felt so privileged and blessed to be part of this state-ofthe-art facility."

Ms. Hewitt is a Senior Administrative Assistant in Patient Care Services Administration, helping meet the day-to-day unit staffing needs for Registered Nurses and Patient Care Technicians at both Clements University Hospital and Zale Lipshy University Hospital. She also facilitates orientation for per diem agency nurses and patient care techs.

She calls UT Southwestern "a wonderful learning environment and a place where you can grow." Ms. Hewitt says she treasures the relationships she has built over the past 35 years with her coworkers and believes some of those friendships will continue even after they leave UT Southwestern.

Ms. Hewitt, who enjoys church activities and family outings, would like to be known as an employee who can encourage and inspire others who may be having a rough day. "I try to help if they have a need. In my job, I'm on the phone a lot

and I hope people can hear the smile in my voice." Ms. Hewitt would like to pursue her bachelor's degree in humanities one day. She is looking forward to being able to travel more with her husband, Gerald, and two daughters, who currently are serving in the U.S. Navy.



**UTSouthwestern** 

#### ANNAMMA 'ANNA' ISSAC

#### By Steve Lansdale

In her career, Anna Issac says she finds herself in a perfect balance of give and take. As a Registered Nurse II in the Psychiatric Unit at UT Southwestern's Zale Lipshy University Hospital, she cares for the well-being of patients. But she also thrives in an environment where co-workers help bring the same joy to her that she tries to provide to her patients.

Ms. Issac says she cherishes the "positive, funny, and entertaining employees who help me keep my sanity."

She made the switch to Zale Lipshy after spending 24 years as a Staff Nurse at St. Paul University Hospital. Ms. Issac has collected numerous honors throughout her 35-year career at the Medical Center, including the Meritorious Award in 2008 and 2014, several Silver and Gold PACT pins, and membership in the American Psychiatric Nurses Association. She also served for two years on the Staffing Effectiveness Committee. "I am proud to be a part of the UT Southwestern family," she says.

Ms. Issac says her work is challenging, but enormously rewarding. She draws strength from the patients and her coworkers, and from her Christian faith.



which is a major part of her life.

She says she hopes to retire later this year, after which she will devote more time to her family - Thomas, her husband of 43 years, her two children, and two grandchildren - and take part in more church activities and go on more vacations.

#### BYRON JOHNSON

#### By Ron Durham

Don't be surprised if you run into Byron Johnson in France, Australia, or England a few years from now. Because when his career at UT Southwestern Medical Center is over, Mr. Johnson plans to travel the world.

"Anywhere but staying home on the couch," he says. "It doesn't matter. I've got my passport ready."

A System Software Specialist III, Mr. Johnson is responsible for monitoring backup, setup of print queues, and installing biometric locks for the server racks. Mr. Johnson joined the Medical Center in 1980 as a Computer Operator, and says that being part of the growth of IR Systems and Operations Administration has been the most rewarding part of his career.

"It's a lot better now," Mr. Johnson says. "You remember the old switchboard operators? ... we used to do that every morning basically just to get connected to the mainframe."

Away from work, Mr. Johnson says he is known for his barbecue. His specialties are brisket and ribs, which have been a popular item within the department.

"When the department would put out a spread, they used to get four or five briskets from restaurants and I would



bring some trays of my own," Mr. Johnson says. "When it was over, theirs was left and all of mine were gone."

Aside from his grilling skills, Mr. Johnson hopes to be known for his dependability on the job and as someone "who tried to help others."

"If they need me, I'm there for them," Mr. Johnson says.

Mr. Johnson and his wife, Meachell, have three children – Byron Jr., Desiree, and Jessica.

#### KAREN KAZEMZADEH

#### By Ron Durham

Like many longtime employees, Karen Kazemzadeh will tell you she feels like part of a family at UT Southwestern Medical Center. Now an Administrative Associate in Interior Planning/ Design of Facilities Management, Ms. Kazemzadeh has seen exponential growth over the past 35 years.

"When I first started, it was the UT Health Science Center at Dallas and the Harry S. Moss Clinical Science Building was under construction," Ms. Kazemzadeh recalls. "Dr. Charles Sprague was President. The population of faculty and staff was much less than now."

A chance encounter with Dr. Sprague, UT Southwestern's first President, remains one of Ms. Kazemzadeh's fondest memories. "I have a warm memory of passing Dr. Sprague on the campus one sunny spring day, and he greeted me with a big smile and a great deal of energy, as if I was a colleague," Ms. Kazemzadeh says. "It made me feel that I was part of the team contributing my efforts toward the building of UT Southwestern."

Another high point for Ms. Kazemzadeh was her stint in the Immunology Graduate Program, where she "had the pleasure of watching/helping more than 100 students earn and receive their Ph.D. degrees. To this day, I am proud of each of one an Associate Professor of Multimedia Art at them and their continued successes."

as someone who "always steps up when some- Massachusetts.



thing needs to be done."

Ms. Kazemzadeh, who enjoys cooking, entertaining, and doting on two grandchildren, has been married for 46 years and has two sons; Gallaudet University, and the other an Assistant Ms. Kazemzadeh says she strives to be known Professor of Communication at the University of

#### CHARLES KRESGE

#### By Steve Lansdale

When Charles Kresge started work as a Laboratory Technician 35 years ago, there were no laptops in his Department - no computers at all. His tasks at UT Southwestern included microscope analysis and working in a darkroom.

"We used to work with black-and-white photos, and I actually worked in a darkroom," Mr. Kresge says. "Now everything is digital - better, faster, more efficient. A lot of the stuff we did then is still applicable, but the job changes all the time."

As the technology transformed the job, Mr. Kresge evolved with it.

Since 2004, he's been under the direction of Dr. Andrew Feranchak, Chief of the Division of Pediatric Gastroenterology and Hepatology and Associate Professor of Pediatrics. Mr. Kresge, a Senior Research Associate, has taken on more administrative duties, ranging from ordering materials the lab requires, to maintaining cells and performing diagnostic work, to performing minor computer troubleshooting to save an unneeded call to the IT department.

he says the best part of the job is the people with whom he works.

"I have been fortunate to be around great bosses, around great people," he says. "I'm not leaving whole house," Mr. Kresge says. "He's the ultimate any time soon."



Away from work, Mr. Kresge and his wife, Kim, Like many employees at UT Southwestern, enjoy singing in their small church choir. The couple shares their home with their cat, Romeow, who ame into their lives a little over a year ago.

"He adopted us, and now he's in control of the freeloader, but he's a sweetheart."

#### BETTY J. LAURY

#### PATRICIA 'PAT' LEE

Bv Steve Lansdale

The 35-year career of Betty Laury should be topped off with a bow. That's how she tries to interact with others each day while serving as a Cashier and Clerk in the Zale Lipshy University Hospital gift shop.

"I want to be known as a person who can take ribbon, tissue paper, and a gift bag and turn that into love, laughter, and large smiles - delivered with a sincere 'Thank you' – for the employees, patients, and customers passing through," she says.

Her positive attitude is founded in empathy for others. "I have compassion for other people, no matter who they may be," she says. "I try to put a little sunshine into their day."

Usually on top of things, Ms. Laury says her funniest UT Southwestern memory comes from when she literally did not know where she was.

"My co-worker and I had a class taught by Paul Scott [Manager of Learning and Development]. At the end of instruction we were told that we were in the wrong class," Ms. Laury says. "We got our certificates, but since then every time Paul did a class he would ask me, 'Betty, are you in the right room this time?' "

Her family includes two sons, a daughter-in-



#### law, and two grandchildren.

Away from work, Ms. Laury likes to peruse antique shops and flea markets, always on the lookout for another vintage Teddy Bear for her collection. She also loves to cook and to do crafts with her granddaughter.

During her 35-year nursing career, one patient in particular stands out for Pat Lee, who works as a Registered Nurse II in the Surgical Intensive Care Unit at William P. Clements Jr. University Hospital. That patient serves as a reminder of how the team of caregivers can make a profound difference in someone's life.

"We had a heart transplant patient who, before she had her transplant, was so sick she couldn't go home," Ms. Lee says. "She had to stay with us at the ICU for a few months. She was depressed and wanted to give up. We cared for her and tried to encourage her.

"After her surgery, she came back to visit. She was all dressed up - she looked great. It just reminded everyone to not give up. We see this day in, day out, but when she came back, that changed me. When I see a transplant patient living with a new heart, a new liver, a new lung, I'm so grateful. There's nothing like it."

Ms. Lee's career at UT Southwestern started in 1980 in the Cardiovascular ICU, where she spent 12 years. She then went to the Coronary Care Unit for three years, the Medical/Surgical ICU for 18 years, and then joined the surgical intensive care unit in December 2014.



Her caring nature carries over outside of work: she and her husband, Charles, are involved with a ministry through which they visit ailing people who need someone to talk to, to lift their spirits. The couple has two daughters and expect to become grandparents for the first time in May

#### JESSAMEE MELLON

#### By Steve Lansdale

There can't be many UT Southwestern employees who are as versatile as Jessamee Mellon, a Laboratory Manager in the Department of Ophthalmology. She has filled so many roles since being hired 35 years ago that she literally does not remember the title of her first position.

"I have worn a lot of hats and have learned so much," she says. "The campus has changed, the school has changed, my job has changed ... and I have loved just about all of them."

Ms. Mellon says her role as lab manager is "the same as in any other lab," meaning that her task is to make sure everyone has the supplies they need to produce data in a timely manner and that the lab complies with all regulations. She also enjoys teaching various lab procedures and techniques to students, fellow technicians and post-doctoral fellows as well as assisting whenever needed.

As her role has grown, so too has the University. "The campus has just mushroomed," she says. "When I started, there was only the South Campus. Ophthalmology was in a little 'out' building, away from the other buildings. But there is so much more now, more buildings, more service to the community. It's an incredible place to work."



Southwestern for 35 years is that she "likes the job and the folks I work with," as well as the great health benefits offered to employees

In her free time, she enjoys gardening and spending time with her "wonderful husband, two Ms. Mellon says what has kept her at UT fine sons, and an incredible daughter-in-law."

#### MICHAEL MEYERS

#### By Steve Lansdale

The way a campus looks is important for an institution's image - creating a positive impression that goes beyond cleanliness or manicured lawns. A well-kept campus can instill a measure of pride among employees and represent the caring, expertise, and world-class patient care, research and education conducted there every day.

Michael Meyers, an Assistant Groundskeeper who is celebrating 35 years at UT Southwestern, can claim some of the credit for the campus' impressive greenways.

"My brother, Bobby, came to work here first," Mr. Meyers says. "Then I came to work here, and I have been here ever since.

"I love working here – I love my job. I love coming to work every morning, and seeing my friends who work here "

Over the course of his tenure at UT Southwestern, Mr. Meyers has shown his dependability and work ethic, and his integrity through such acts as when he found a wallet on campus and returned it to its owner.

His family includes mom and stepdad, three every place look better." brothers, and two sisters.

Outside of his job, Mr. Meyers has developed a strong dedication and sense of obligation to recy-



cling, especially around his own home. "It's a good thing to do," he says. "It makes

#### CHERYL NAVA

#### By Steve Lansdale

Cheryl Nava loved her job, but for her, something was missing. From 1999 through 2003, she worked in staff education - training new nurses to become ICU nurses. Then the Registered Nurse transitioned to her current role as Transplant Coordinator in Heart and Lung Transplant, which allows her to combine patient care with serving as an educator.

"I love caring for patients," she says. "I get to know them, I love them. While I was in staff education, I was missing nursing."

Now serving at William P. Clements Jr. University Hospital, she provides patients with specialized care after their procedures, but also is part of a program designed to educate patients and their families before a transplant on how to manage the challenges that will come after transplant surgery.

"It's the best of both worlds," Ms. Nava says, "because I have that patient contact again, but the people I teach are the patients and their families. I help them learn to help themselves."

DNA: she and three of her five sisters went into volves Meals on Wheels. Some of the beneficiaries nursing. At one point, she was one of four family of the program have dogs of their own, so the Dog members - along with two sisters and her electri- Scouts bring food, treats, and bowls to the dogs of cian father - who worked at St. Paul University the Meals on Wheels recipients. Hospital.



Even her dog, a shar pei named Biscuit, is involved in a caring endeavor. Biscuit is a member Ms. Nava's caring nature was likely in her of Dog Scouts of America. One of their projects in-

#### ROBERT 'BOB' NEWTON

#### By Steve Lansdale

When Bob Newton started his career at UT Southwestern 35 years ago as a Public Safety Officer, he had no aspirations of eventually ascending to his current position: Assistant Chief of University Police.

"Absolutely not," Chief Newton says. "I admired the lieutenant we had, and I wanted to make it to that position, knowing that you had to be a sergeant first."

But he kept climbing the ranks, and now helps oversee a police force with nearly 150 officers that handles many of the same issues facing municipal police departments: burglaries, auto thefts, assaults, and more.

"I take great pride in the role I play in helping to make UT Southwestern as safe as it is," Chief Newton says. "It's not like there is an invisible wall around the campus. People say they don't hear about problems on campus, and that's what we want."

Chief Newton's professional pride in his job department through his son. and the university are rivaled only by the satischael, who is also serving with the UT Southwest- couldn't be more proud of the job he does." ern Police.

And though father is soon retiring to travel



"He doesn't work directly under me, but I faction he gets in working alongside his son, Mi- know how good he is," Chief Newton says. "I

His outside activities include photography, traveling, and enjoying a family that includes his and to spend more time with his family, he's wife, Debbie, sons Andy and Michael, daughterthrilled that his family name will live on in the in-law Samantha, and grandson Dominik, 4.

#### PAULETTE PADALINO



Research Scientist Paulette Padalino enjoys her job so much that she says choosing a single



#### MARILYN PITZINGER

#### By Steve Lansdale

Marilyn Pitzinger has cared for a great number of patients in the three decades she has worked



most funny or rewarding experience is virtually impossible because there are just too many.

"In the 35 years that I have worked here, I have had so many funny and rewarding experiences that it would be hard to choose just one," she says.

Ms. Padalino is in charge of running the Clinical/Research Mineral Metabolism Laboratory of the Jane and Charles Pak Center of Mineral Metabolism and Clinical Research. Her responsibilities include management, concierge, and liaison for the scientific enterprise. Ms. Padalino says the "daily challenges" and the laboratory team keep her at UT Southwestern.

Ms. Padalino began her career in 1980 working in the Department of Physiology with Dr. who "helped people and made them smile." John Reeves.

ductive, valuable, economical, clever, energetic, and funny. They might also use a rather interesting analogy to describe her. "Tim Allen from *Home Improvement,"* she says, referring to the lead character from the popular 1990s TV show. "There is nothing that will stop me from a challenge."

Ms. Padalino hopes to be known as someone and a granddaughter.

When she isn't working in the research lab, She says co-workers would describe her as pro- she enjoys sharing information about nutrition, healthy eating, and exercise. She also enjoys biking, kayaking, music, gardening, dancing, and painting. When she retires, she wants to "enjoy life - read, travel, and take fun classes."

> Ms. Padalino and her husband enjoy family, which includes a daughter, son, daughter-in-law,

as a Registered Nurse II in the Cardiac Catheterization Lab - patients who require a diagnosis or need to have stents implanted to open heart arteries.

Transplant patients, though, hold a very special place in her heart because she gets to care for them over a long period of time.

"We develop close relationships with these patients," she says. "We get to know them and their families during the weeks or months that they are in the hospital, waiting for a suitable heart, and then post-transplant when they come in for biopsies on a regular schedule to check for rejection."

Ms. Pitzinger, who transitioned her duties to William P. Clements Jr. University Hospital from St. Paul University Hospital when it closed, says her role is similar to that of an OR nurse, making sure patients are stable and comfortable, and she provides any needed medication and/or sedation, and addresses any complications that might arise.

Ms. Pitzinger worked in the surgical ICU at St. Paul before joining the Cath Lab there in 1986, moving to Clements University Hospital in 2014. "What's amazing is the advances in technology over time that have increased our ability to care for patients with even the most complicated cases," she says.

Travel is one of her favorite activities, and she and her husband of 40 years, Joe, have traveled throughout Europe. "Our most interesting trip was to Assisi in Italy, learning how the monks and nuns live there."

Ms. Pitzinger lived in France from age 3 to 9, but she's no longer fluent in French. "I lost it over the years," she says.



#### KARYNE SCHINDEL

#### By Harriet Blake

A longtime Clinical Lead Registered Nurse, Karyne Schindel currently serves on the thirdfloor surgery unit at William P. Clements Jr. University Hospital.

In this position, she is the team leader for heart and lung surgeries and transplants in the Cardiovascular and Thoracic Surgery. Her career at the Medical Center started in 1980 as a nurse on the neurology floor at St. Paul University Hospital.

Ms. Schindel considers her colleagues her work family, and believes she and her clinical team are instrumental in making patients' lives better.

Her most memorable duties include being the scrub nurse for Dr. W. Steves Ring on one of the first heart transplants as well as the first lung transplant at St. Paul. Dr. Ring started the transplant program at the hospital.

In her work, Ms. Schindel makes sure things flow smoothly for the physicians who perform various forms of heart surgery, inluding coronary arterial graft surgery, valve surgery, and aortic dissection surgery. She remembers that in honor of the 100th heart transplant surgery, Dr. Ring took time to introduce his patients to the OR team who assisted in their surgeries. Ms. Schindel said she and her colleagues appreciated the gesture, since most patients don't interact with the OR staff - "they come in and go to sleep."

Outside of work, she is not afraid of adventure. In her younger years, she enjoyed white-water canoeing and rafting, as well as



rappelling down mountains. Ms. Schindel also is a certified scuba diver. She currently counts photography and traveling as two of her favorite hobbies.

She is married to Nic Schindel, has one stepdaughter, two sisters, and a 90-year-old mother. It is a close-knit family, all living on the same street.

Ms. Schindel says she was able to cope with the long hours during her early career because of the support of her husband, who "always had dinner waiting for me whenever I got home."

#### MAYBELL STATEN

#### By Steve Lansdale

For Maybell Staten, working at UT Southwestern is a bit of a sister act. One sister used to work here, and another plans to retire in August.

But her siblings aren't the only draw: she has deep affection for her coworkers - a group so closeknit and enjoyable that she says her job sometimes doesn't even feel like work.

Now a Laboratory Technical Assistant II, in Internal Medicine/M lecular Cardiology, Ms. Staten's role has varied widely through her 35 years here.

She originally worked in a research laboratory, and then held positions in housekeeping and the library before returning to a lab. In her current position, she fulfills numerous duties.

"I do a little of everything, from washing glassware, to running errands, to making media, to doing tissue cultures," Ms. Staten says. "I love working there.

"One of my favorite parts of being at UT Southwestern was going to the parties they had at the plaza on North Campus in the 1980s, where everybody came together from all of the different Departments."

Outside of work, Ms. Staten is passionate about her faith and her family, which includes her husband and her daughter, who is in 11th grade.

#### PERRY THOMPSON

#### By Patrick Wascovich

A longtime Equipment Technician, Perry Thompson currently serves in the dialysis area at William P. Clements Jr. University Hospital.

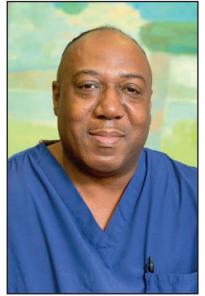
In this position, his duties include transporting and interacting with patients. His career at the Medical Center started in 1980 as a laundry handler at St. Paul University Hospital.

Mr. Thompson says "friendly people" are the reason his career has lasted at the Medical Center. Still, some faces are memories now. "I miss some of my old co-workers who have moved on," he says.

Current co-workers would describe Mr. Thompson as "a friendly person who likes to talk to people." He also takes pride in working hard and helping others when needed.

Although he's looking forward to retirement, Mr. Thompson says he's still surprising others. "They are surprised with how much fun they have around me," he says. "I want to be funny, happy, and smiling all the time."

In his free time, Mr. Thompson is active with his church.



By Steve Lansdale

When Shirley Zwinggi started working at UT Southwestern in 1980 as a Recruiter in Human Resources, the Medical Center was much smaller, only encompassing what is now the South Campus.

"North Campus was just a field of grass - there was nothing there," she says. "Now, to see the growth there and also the addition of William P. Clements Jr. University Hospital, it is amazing how much everything has changed, how much our campus has grown."

Growth is also the theme of Ms. Zwinggi's career. After recruiting for the HR Department, she worked as an Employee Relations Representative, Benefits Manager, Employment Manager, and as Assistant Director of Employee Relations before assuming her current title of Administrative Manager for the

Department of Surgery.

"I'm responsible for the human resources function for the Department - recruiting faculty and staff, employee engagement, and training.

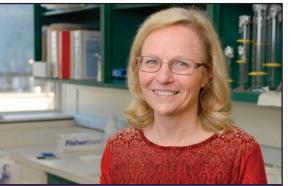
SHIRLEY ZWINGGI

'We have fantastic faculty and staff, and it's exciting to be working with people who are saving lives and doing research that helps so many. In a way, I feel I'm a part of their important mission," she says.

Ms. Zwinggi has chaired the Employee Recognition Committee for the past several years "It is a wonderful privilege to be able to recognize the staff whose loyalty and dedication have made UT Southwestern a premier institution."

Ms. Zwinggi's passion is travel, and she loves panda bears. Her dream after retirement involves being able to volunteer at the Wolong Panda Reserve in China





RENEE KRAKE



OCQUINETTA SANDERS



# **UTSouthwestern** employee

# In all, 19 UT Southwestern employees . Medical Center leadership was searching to

are being honored for their 30-year anniversaries. Twelve members of the group came to the Medical Center in 1985. The group includes four employees who now serve in William P. Clements Jr. University Hospital, and another three from the Department of Internal Medicine.

#### At UTSW

• It was an auspicious time on campus. Dr. Michael Brown and Dr. Joseph Goldstein shared the Nobel Prize in Physiology or Medicine for their discovery of the basic mechanisms of cholesterol metabolism. Their findings would lead to the development of statin drugs, used by millions of patients to lower cholesterol levels.

• The Howard Hughes Medical Institute, one of the nation's largest philanthropies, was preparing to select UT Southwestern to house one of its 12 charter principal laboratories.

1985 · Snapshot

name the successor to President Dr. Charles Sprague – a search that resulted in Dr. Kern Wildenthal, Dean of the Medical School, being approved as UTSW's second President in 1986.

#### **Dallas doings**

 Public transportation was offered in the city and in several suburbs in 1980 by Dallas Area Rapid Transit, approved only two years earlier

· The Dallas Museum of Art had moved from Fair Park to launch the new downtown Arts District.

#### **National view**

- The average income was \$22,100, a new car cost about \$9,000, and a gallon of gasoline was \$1.09.
- People flocked to see *Back to the Future*, the year's highest grossing film, and watched popular television programs like The Cosby Show, Family Ties, and Dallas.
- Grammy Award-winning song of the year? What's Love Got to Do With It.

#### MELISSA BROWN

Melissa Brown is so passionate about the benefits of rehabilitation that she has spent her entire career in the Department of Physical Medicine and Rehabilitation. "Helping people reach their maximum potential in spite of disabilities, and regain a quality of life that may look different but is still good and worthwhile is exciting and very fulfilling," she says. Ms. Brown, a Department Administrator, hopes to stay in PM&R until she retires. "With our new Chair [Dr. Kathleen Bell], we have a vision and direction to become a substantial force and contributor to the specialty of Physical Medicine nationally," she says. "I would like to continue and end my career at UT Southwestern as a part of that." Ms. Brown is active in the music ministry at her church and other Christian organizations. "I love to sing and I particularly love to sing about something I believe in." She has a daughter, three dogs, and two cats.







#### JOSIE 'JOE' CUENTO

The coolest job on campus may belong to Refrigeration Foreman Josie "Joe" Cuento, who celebrates 30 years at UT Southwestern as a part of the Facilities Management Utilities Department. Mr. Cuento credits the work environment for keeping him at the Medical Center and says he hopes co-workers find him helpful and understanding. "The working environment here is great," he says. Mr. Cuento's objective has always been simple – improve his skills. "My goal is not to be better than anyone else, but to be better than I used to be," he says. One of the most rewarding aspects of his job is that it "allows me to contribute to investigators' research by keeping what needs to be cool during experiments," he says. Mr. Cuento enjoys gardening, fishing, and cooking. He has been married for 33 years and his daughter recently graduated from UT Dallas.

#### KAREN ELMORE

In her role as Nurse Manager at William P. Clements Jr. University Hospital, Karen Elmore has one simple goal – help as many people as possible. Ms. Elmore, who serves at 6 South Obstetrics and the Women's Resource Center, says she wants to be known as someone who "cares about patients and staff." Her efforts have not gone unnoticed - she was named a Dallas/Fort Worth Great 100 Nurse in 2014. Ms. Elmore began her career as a 3-11 Charge Nurse in the Emergency Department at St. Paul University Hospital. She says the most rewarding part of working at UT Southwestern is "the many opportunities I have had to grow and learn more." A native of Toronto, Ms. Elmore's long-term goal is to "keep improving care on my unit for moms, babies, and staff." Away from work, Ms. Elmore enjoys spending time with her two sons, mother, two brothers, and three grandchildren.



#### CYNTHIA OWENS

For Cynthia Owens, working as Senior Administrative Assistant in the Information Resources Financial Control Department means processing daily purchase requests, along with checking vouchers, yearly maintenance renewals, and invoices. As she celebrates her 30-year anniversary with UT Southwestern, Ms. Owens wants to be known as someone who "takes pride in my work and who cares about those around me." Friendly, sensitive, and caring, Ms. Owens began her career in the Purchasing Department. She says her co-workers, excellent benefits, and training have kept her at the Medical Center. Learning to use PeopleSoft, the University's new financial reporting system, is one of her major accomplishments. Ms. Owens has seven siblings and enjoys singing and teaching classes at her church. She has two daughters and one granddaughter. "I am a Godfearing woman," she says. "I'm genuine and take pride in what I do for others at UT Southwestern."

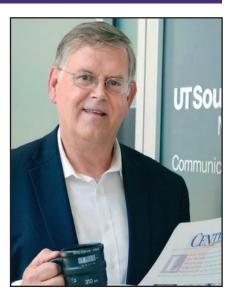
#### LISA REYES

The many career opportunities and family atmosphere have allowed Lisa Reyes to literally grow up on the UT Southwestern campus. "I sincerely believe that UT Southwestern cares about its employees, patients, and community," she says. As Senior CSA Program Specialist for Ambulatory Services, Ms. Reyes' duties include managing the Float CSA Program, the Centralized CSA Hiring Program and the CSA Career Development program. A self-proclaimed daredevil, Ms. Reyes has flown a plane and loves riding rollercoasters and horses. She is looking forward to her first skydiving adventure. She has helped initiate a nonprofit bilingual academy for children in her community, and also serves as events planner for a couples ministry. "I am passionate about serving my community and about doing what I can to help families stay united," she says. Ms. Reyes and her husband, Eddy, have been married for 34 years and have three sons, one daughter, and 10 grandchildren.



#### DAVID GRESHAM

There is speculation that, outside of some health care professionals, Dave Gresham has the best job at UT Southwestern. Mr. Gresham travels the length and breadth of the campus, at all hours, to record the goings on and the faces that participate in those moments. As Chief Medical Photographer in the Office of Communications, Marketing, and Public Affairs, he also took every picture for this special edition of Center Times, which honors longtime employees at the Medical Center. Beyond those who do their jobs every day, he has photographed renowned visitors to the campus, including politicians, scientists, and philanthropists. Best of all, he seems to treat every photo and every subject as important enough to take the time to speak with them and put them at ease. "It was my first time to have such an experience," one recent subject said to him in an email. "Thank you for making this so enjoyable. I will for sure work harder and publish another good story." He and his wife, Maureen, have been married 28 years, and have three adult children, four grandchildren and two dogs.



#### JOHN POINDEXTER



Software Systems Supervisor John Poindexter remembers the day he became a programmer. "I learned how to program when a program on a project I was working on quit," he says. From that unlikely beginning, Mr. Poindexter is now in charge of data management and technical support at the Charles and Jane Pak Center for Mineral Metabolism and Clinical Research, where he celebrates 30 years of service at UT Southwestern. Mr. Poindexter says colleagues would describe him as someone who is always willing to help, even if he doesn't really have the time. He hopes co-workers feel he "did everything he could to help the Medical Center and University be successful." Mr. Poindexter wants to continue in his current position "at least until Dr. Pak retires ... hopefully much longer." In his spare time, Mr. Poindexter enjoys playing golf and spending time with family. He and Dana, his wife of 25 years, have two children, Jason and Sarah.

#### WILLIE SIMPSON

As a Buyer in the Office of Purchasing, Willie Simpson ensures that the University receives the goods and services needed to fulfill its three-prong mission. He started his career at UT Southwestern in 1985 as a Store Clerk. After 35 years, Mr. Simpson remains excited about all that's taken place over the years. "I've stayed because of the stability of my job and the exciting growth I have seen working here," he says. He spends his free time attending music concerts, comedy shows, and going to the movies. Mr. Simpson is an avid bowler, and the proud father of one daughter.





#### JO SMITH



A Research Associate in Biochemistry, Jo Smith works as laboratory manager, which includes managing research projects and grants and writing protocols for investigative studies. She worked her way up from Laboratory Assistant. During her years at UT Southwestern, Ms. Smith says she has made great friends with many of the people she has met and interacted with at the Medical Center. "I stayed because of a great boss, good atmosphere, and good benefits," the 30-year veteran adds.

#### SHWUYU 'JEANETTE' TSAI

"Sincere and helpful" is how co-workers describe Shwuyu Tsai, who celebrates her 30-year anniversary at UT Southwestern serving as a Software System Supervisor in the Clinical Laboratory Services Department. Ms. Tsai, who began her career as a Programmer Analyst I, supports all IT related data processing and management needs in the Histocompatibility Laboratory. She says the opportunity to grow professionally at a nationally recognized institution is a major reason she remains at the Medical Center. "I am thankful for the years at UT Southwestern and proud of being a member of the community," she says. Ms. Tsai has played a major role in keeping the software systems up to date. Most recently, she assisted in converting the DOS-based system to the current Windows-based system HistoTrac, which eventually interfaced with the LIS Sunquest system and Epic. At home, Ms. Tsai enjoys gardening and reading. Her family includes husband, mother, and niece.

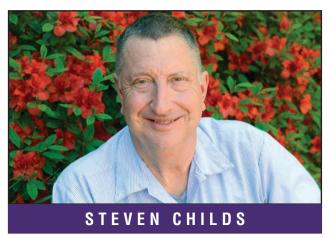
# **UT SOUTHWESTERN** EMPLOYEE SERVICE AWARDS





#### SUE WETHERBEE

Business Analyst Sue Wetherbee loves the challenge that comes with working in the IR/Client Services Department, where she says she learns something new every day. And there is nothing that she enjoys more than passing along that knowledge to her co-workers. "I am always trying to find ways to make people's jobs easier by teaching shortcuts, showing job tools, and giving clients a better understanding of the software," she says. Ms. Wetherbee would like to be known as the employee who is "always there to answer your questions and help when I can." After starting as Receptionist for Information Systems, Ms. Wetherbee's responsibilities now include Database Administrator, Quality Control for ServiceNow/IR Billing and preparing monthly reports for her Director. Her goal is to retire in the next five years to spend time with her son, his wife, and 6-year-old grandson. Her hobbies include gardening.







### 1990 · Snapshot

The Quarter Century Club is welcoming in 50 new members, 33 of whom joined UT Southwestern in 1990. New Quarter Century Club members for 2016 include 10 who currently serve in William P. Clements Jr. University Hospital, five who work in Zale Lipshy University Hospital, five involved in various IR functions, and five serving within the Department of Internal Medicine.

#### At IITSW

· On campus, the Medical Center's clinical mission was undergoing impressive growth, spearheaded by the new Zale Lipshy University Hospital. With \$35 million in philanthropic support, the 152-bed referral facility for UT Southwestern physicians had opened the previous year. Its clinical services offered include neurological, including stroke care; ophthalmology; oral surgery; psychiatry; general internal medicine; gastroenterology; geriatric; head and neck surgery; nephrology; sur-

#### **Dallas doings**

• The city, now with 1.01 million residents, was still recovering from a national recession that all but shut down local building construction.

 Still, the area wasn't without significant improvements - the Park Board had just approved major projects to the White Rock Lake area, and the new Morton H. Meyerson Symphony Center was quickly becoming one of the capstones in the Arts District near downtown.

#### National view

The first web page was published on WWW.

• In August, troops from the United States and Great Britain began Desert Shield, quickly freeing Kuwait after Iraq had invaded the country.

The median household income was \$28,900, and the average cost for a new house was \$123,000.

• On TV, the upstart FOX network took a chance on a new animated series, The Simpson

#### MANUEL 'MANNY' ALFARO

Manny Alfaro is a Monitor Technician in the Intensive Care Unit at Zale Lipshy University Hospital. During his career, Mr. Alfaro's cheerful and giving personality has been noticed - he has been named Employee of the Month at Zale Lipshy as well as Employee of the Quarter at UT Southwestern. First hired as a Unit Secretary in September of 1990, he has a degree in biology with a minor in chemistry and plans to continue his education. Little known facts? "Growing up, I was an altar boy and made the rank of Eagle [with the Boy Scouts of America]." Mr. Alfaro - whose family includes two brothers and two sisters - enjoys swimming, working out, cooking, volunteering, and dancing.



#### KRISTINA 'TINA' BARGMANN



Tina Bargmann is a Patient Navigator Lead in Patient-Physician Referral Services. In this Office of Vice President for Clinical Operations position, she helps clients transition from in-patient to out-patient, making sure they have the necessary follow-up information to continue their rehabilitation. Ms. Bargmann's first job at UT Southwestern was Manager of the Vascular Surgery Clinic and Services. Making a patient or colleague laugh or smile makes her happy. "The patients and the service we provide has kept me at UT Southwestern," she says. "We have an outstanding group of caregivers." Not shy about jumping in with both feet, she says she is 100 percent invested in the program and is a strong advocate for her patients. Ms. Bargmann says coming to work is like the TV show, Cheers - where everyone knows your name. She is an avid gardener and enjoys raising dogs with her husband, Rick.

gical oncology; vascular surgery; radiology; and physical medicine and rehabilitation.

• Farther up Harry Hines Boulevard, the Mary Nell and Ralph B. Rogers Magnetic Resonance Center, the first facility on the North Campus, officially opened.

· Hollywood studios were on a roll, offering classic feature films like Dances with Wolves, Pretty Woman, Ghost, Home Alone, and The Hunt for Red October.

#### DEBORAH BROOM

Senior Accounting Clerk Deborah Broom delivers outstanding service to UT Southwestern Medical Center and has the awards to prove it, having earned the Diana and Richard C. Strauss Service Award and PACT Recognition. "On a daily basis, I truly strive to be the change I wish to see in the world," she says. "And to be recognized for something that I do daily lets me know that my labor is not in vain." Ms. Broom says her colleagues in University Hospital Administration - Finance know her as "a team player, because I truly believe in helping others and know that there is no 'I' in team." Ms. Broom, who has four children and eight grandchildren, is a member of the Inspiring Body of Christ Church, where she serves in leadership and sings in the choir.



#### SUZIE CARTER

Suzie Carter is the Administrative Associate for the Department of Urology's Clinic as well as the Clinical Research Clinic in the James W. Aston Ambulatory Care Center. She began her career at UT Southwestern as an Administrative Assistant for Drs. John D. McConnell and Glenn M. Preminger. She is known as the go-to person for handling everything from ordering/ accounts payable issues to time-keeping questions and broken equipment. Despite her multi-faceted job requirements, she always makes time to talk to her colleagues. In her spare time, Ms. Carter does bookkeeping and payroll for Restoration Ministry, an orphanage, clinic, and battered women's shelter in Peru. She and her husband, Brian, have two daughters and two grandchildren. She says friends and family have to remind her that in discussing her work, she needs to remember her conversational filters!



#### ROBIN DOWNING





Kevin Coologhan says "the challenging work and good people" have kept him at UT Southwestern Medical Center for the past 25 years. As a Senior Information Resources Manager in Information Resources/Systems & Operations, Mr. Coologhan helps to ensure that the IR Systems and Operations Database and SharePoint teams are operating fully and optimally. He began his UT Southwestern career in December of 1990 as a Software Systems Specialist.



For Robin Downing, life at UT Southwestern has always been interesting. The Administrative Coordinator for the Medical Scientist Training Program, Ms. Downing says her best career memory was the day Dr. Alfred Gilman received notice that he was to share the 1994 Nobel Prize in Physiology or Medicine. Her office, adjacent to the late Nobel Laureate's, provided an up-close view of Medical Center history. "It was pandemonium the entire day, but in a great way," Ms. Downing recalls. "It's never boring around here." Ms. Downing also remembers being asked for directions to the A.W. Harris Faculty Club by 1992 Presidential candidate Ross Perot, and seeing Neiman-Marcus founder Stanley Marcus walking across the plaza. 'You never know who you might see," she says. In her spare time, Ms. Downing enjoys traveling, Bible study and spending time with her dog, Thunder.

#### RICK EARLY

An Enterprise Systems Administrator III for Citrix, Rick Early credits his co-workers for a long career. "I've enjoyed all the great people that I have worked with over the years and the opportunity to use my creative and problem-solving skills," he says. Mr. Early began his career at UT Southwestern in 2003 as the third-shift Computer Operator at Zale Lipshy University Hospital before eventually moving up to his current position in the Information Resources Department. Mr. Early says his most rewarding work during the past 25 years is "my work on the Windows 7 upgrade project and the implementation of the Dell KACE system." His long-term goal is to advance to a Systems Engineer position.



#### alongside his child, 14-year-old daughter Christina. Mr. Fischer has been assisting OR nurses dur-

RONALD FISCHER

tina. Mr. Fischer has been assisting OR nurses during his entire tenure at UT Southwestern, but says he would like to someday become an anesthesia technician. Now serving at William P. Clements Jr. University Hospital, he says people might be surprised to know that he was born at St. Paul University Hospital with an identical twin, Donald. Mr. Fischer says his colleagues would describe him as "a team player" and credits them as the reason for his long career at the Medical Center. "UT Southwestern has the very best doctors, nurses, secretaries, and housekeepers in North Texas," he says. In his spare time, Mr. Fischer enjoys fishing, gardening, and shopping.

Ask Operating Room Attendant Ronald Fischer

about his family and he lists his co-workers right



#### DEIRDRA L. GAINES



Deirdra L. Gaines says she would like to be known as the employee who "had a smile for everyone and inspirational and encouraging words to say." As a Reimbursement Specialist in the Department of Orthopaedic Surgery, Ms. Gaines is responsible for ensuring that office and surgery charges are sent out correctly to insurance companies. Ms. Gaines began her career at the James W. Aston Ambulatory Care Center, and hopes to stay at UT Southwestern until she retires because of "my boss, wonderful co-workers, employee benefits, and location." In her spare time, Ms. Gaines enjoys skating and trying new healthy recipes. She says her coworkers would describe her as "supportive and very family oriented." Recently, Ms. Gaines and her husband of 26 years, Curtis, hosted a reunion for more than 150 family members. The couple has two adult children and two granddaughters.

#### SONGSAK HAYACHANTA

Songsak Hayachanta is an Advanced Operating Room Surgical Technician, working in the Department of Surgery at William P. Clements Jr. University Hospital – "a great hospital," he says. His job entails being a scrub in operating room, particularly for endovascular cases. He started his career at UT Southwestern in January of 1990 as a Medical Attendant. He says the Medical Center's stellar reputation is one of the main reasons he enjoys his work. Mr. Hayachanta is married. Away from work, he has been known to play the erhu, a two-stringed bowed musical instrument, more commonly called a spike fiddle, and sometimes referred to in the Western world as a Chinese violin or a Chinese two-stringed fiddle.



# PETER HARRIS



Peter Harris, Program Manager of the Chemical Safety Program at UT Southwestern, considers himself a positive person. "Always look for the best in the people you come in contact with showing compassion and respect," he says. "Seek to find the positive in all of life issues no matter the circumstance." Mr. Harris supervises the hazardous waste, lab survey, and indoor air quality programs as well as equipment decontamination certification and chemical inventory. His most rewarding memory is being part of the Medical Center's employee appeals committee. Mr. Harris' long-term goal is to pursue a Master of Divinity in Christian Philosophy and Apologetics. Away from work, he enjoys spending time with Doris, his wife of 36 years, their three children, and four grandchildren.

#### TERRI HOMME

Ask Department of Information Resources colleagues to describe Terri Homme and you will get responses that range from "team player" to "Wonder Woman." That's how highly regarded the Senior Administrative Associate has become in her career at UT Southwestern. "It's hard to believe how much we've grown over the last 25-plus years," she says. "Our Department has grown to well over 50 people. It's been gratifying to work in a state-of-the-art facility such as UT Southwestern." An avid bowler, Ms. Homme boasts a high game of 289 and participates in a Thursday night league with some of her co-workers. She has been married to her husband, Gunnar, for eight years and has two children, Hayden, 19, and Holly, 18.



#### LISA RENEE HORTON



Lisa Renee Horton is a Senior Administrative Assistant in the Department of Neurology and Neurotherapeutics. In this job, she provides administrative support for the epilepsy physicians within the Department. Her first job at UT Southwestern was with Patient Collections at Medical Services, Research and Development Plan. Ms. Horton is passionate about her job and is always happy to listen to her colleagues. She enjoys the stability of working at UT Southwestern, as well as its benefits. Still, she says, "I see retirement in a couple of years." Ms. Horton is looking forward to the high-school graduation of her daughter, Victoria, this spring, and to her next chapter.

#### LYNNE JACOBS



Lynne Jacobs is an Administrative Associate with the Health Sciences Digital Library & Learning Center. She provides administrative support to the library staff and oversees the day-to-day operation. She recalls that when she began at UT Southwestern in 1990, the library still had a card catalog system to locate books and journals. Two years ago the print collection was moved off-site, allowing the library to become a fully digital learning center. "The library is a fantastic place to work, with fantastic people," she says. "I enjoy the diversity of the UT Southwestern community, and seeing the new faces of medical students each year." Her hobbies include Middle Eastern dance, photography, and thread art and beading. She recently was surprised that a photo she posted of her dog on Flickr generate more than 34,000 views. She and her husband, Harold, have a 20-year-old son who is a sophomore at UT Austin.



#### ANNE-MARIE JANUARY

If you're looking for an employee willing to go the extra mile, look no further than Anne-Marie January, a Senior Project Coordinator in the Eugene McDermott Center for Human Growth and Development. Ms. January once loaned the outfit she was wearing to her boss so she could attend a meeting. "Good thing we wear the same size," Ms. January says. Her career at UT Southwestern is fulfilling because "I feel the goal and vision contribute to making the world a better place." Ms. January says her co-workers would describe her as "vivacious, positive, and animated." She says people would be most surprised to know that French is her first language. Ms. January enjoys football and "making a difference in someone's life on a cloudy day." Her son, Brandon, is a graduate of Kenyon College.



#### BRENDA JOHNSON



Brenda Johnson has a heartfelt reason for remaining at UT Southwestern as a Physical Therapy Technician. "I love helping people," she says. In fact, Ms. Johnson says she would like to be known as the employee "that all the therapists fight over to help treat their patients." She says her most rewarding memory at the Medical Center is "working with co-workers that feel like family." Now serving at William P. Clements Jr. University Hospital, Ms. Johnson says her long-term goals are "to continue to take on leadership roles in the Department." Away from work, Ms. Johnson enjoys playing cards with family and friends. She says her co-workers would describe her as "fun or crazy" but adds they would be surprised to know "I'm very shy."

#### HARRIETT KING

Harriett King is a Certified Health Unit Coordinator (CHUC) in the Department of Neurology at UT Southwestern, where she currently serves as HUC chairperson. Her job includes answering the phone and taking patient calls. She began her career at the Medical Center in 1990 as a Patient Care Technician. In 2000, she received the Employee of the Year Award, but recalls "I almost didn't attend because I was sick. It was all a secret." Within her area at Zale Lipshy University Hospital, Ms. King is known as the "go-to person." She hopes to eventually become an educator for HUCs and, in doing so, enhance their roles in health care. When she's not at work, Ms. King enjoys the outdoors and spending time with family and friends. She has a daughter, Tristan, who also works at UT Southwestern.



## CARROLL JONES



A Housekeeping Attendant with Environmental Services, Carroll Jones helps to ensure that all surgical and biomedical areas in William P. Clements Jr. University Hospital exceed standards. "UT Southwestern is a good environment," she says. "I like the job I do and I like working here." Ms. Jones says co-workers would describe her as "Very nice and friendly. I am a caring and loving person who is always happy." A spiritual person, Ms. Jones likes to read, shop, and travel. Bowling and playing pool are among the sport activities that she enjoys. Her family includes her mother, a brother, and four sisters.

#### MARTHA KINGMAN LIBERTY

Martha Kingman Liberty is a Registered Nurse Practitioner for the Heart and Lung Center, where she works in the outpatient pulmonary hypertension clinic. She began her career at UT Southwestern as a Nurse in Emergency Department, later becoming Manager and eventually, Director. As Director, Ms. Liberty was instrumental in the opening of the new Emergency Department in 1998. Now at William P. Clements Jr. University Hospital, she enjoys being part of "the outstanding pulmonary hypertension staff." Ms. Liberty completed her Doctorate in Nursing Practice (DNP), during which she published the "National Guideline for Patient Safety With Pulmonary Hypertension Medications." Before she retires she hopes to rise in the ranks at the Pulmonary Hypertension Association. In her free time she enjoys gardening, sailing, and experiencing new cultures. She and her husband, Scott, have two daughters, both of whom are engineers.



#### JORDAN LIN



Jordan Lin works in the Medical Service Research and Development Plan at UT Southwestern, where he is a Senior Financial Analyst. He performs financial reporting for 24 clinical departments and management reporting for top management. He began his career at the Medical Center in 1990 as a Senior Accountant in Auxiliary Enterprises. Mr. Lin's best campus memory? "My son, Chris, took his first steps at UT Southwestern's South Campus 25 years ago." He is known in his department as "a problem solver." Outside the office he is involved with his Plano

#### CASSIE LIVINGSTON



Cassie Livingston credits her challenging position as Study Coordinator at the Nephrology Research Clinic for keeping her at UT Southwestern since Jan. 1, 1991. "There's a lot to learn in medicine," she says. Ms. Livingston's responsibilities include completing all study documentation forms, electronic data entries, and recruit and consent participant forms in addition to conducting various study procedures. Ms. Livingston, who started her career at the Medical Center in the General Internal Medicine Clinic, says her coworkers see her as someone "caring, spiritual, and

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church, which has a congregation of 800 people. Mr. Lin counts playing basketball as one of his hobbies. He and his wife, Yvonne, have two children. Daughter Karen is studying at UT School of Medicine at San Antonio. humble" and would like to be known as a team player who "loves life and people." She has one son, Brandon. When she's not in the office, Ms. Livingston enjoys fishing, volleyball, basketball, singing, and Zumba classes.

#### HERMAN I. MAY

Herman May is a Research Scientist in Internal Medicine's Division of Cardiology. In his work, Mr. May performs surgeries and experiments related to studying the molecular basis of cardiovascular disease. He says his career is fulfilling "because it allows me to pursue scientific research in different disciplines." Among his many memorable experiences was the opportunity to meet Dr. Stephen Hawking following a lecture given by the University of Cambridge theoretical physicist, cosmologist, and author. Mr. May hopes to continue his contributions to learning new insights into the inner workings of the human body. To his credit, Mr. May has commuted to his job by bike for the past 20 years. In 1996, he was honored by the North Texas Clean Air Coalition for bicycle commuting. Outside the office, Mr. May enjoys camping, hiking, and exploring areas "furthest from civilization."



#### TIMOTHY 'TIM' MCKINNEY

A Corporal with the University Police, Tim McKinney serves as a training coordinator and firearms instructor for the force. He wants to be known as "a good officer, one who's friendly, and always willing to help people." Corp. McKinney says that UT Southwestern provides "a great place to work." Currently engaged, he says his free time is filled with activities like scuba diving, raising horses, motorcycle riding, and taking part in competitive shooting.



#### VERLETHEA 'LYNN' PARKER



As the person who helps prepare and deliver meals, Verlethea "Lynn" Parker may be one of the favorite employees of patients at UT Southwestern's Zale Lipshy University Hospital. Ms. Parker, who works in Nutrition Services, says the most rewarding part of her job is "patients' comeback - they remember me by my name." She says co-workers would describe her as dedicated because "no matter what is going on I make my patient feel special and show them that I care." Ms. Parker says she would like to retire at UT Southwestern, and would like to be remembered as the employee who "shows compassion because I enjoy helping others." Ms. Parker and Charles, her husband of 31 years, enjoy skating with their two children and two grandchildren.

#### JANICE 'JAN' PULTS



Earlier in her career, Jan Pults ran a three-person team of designers that piled up more than 40 awards in one year for their work on catalogs, brochures, and other printed materials for offices at UT Southwestern. That design team's work reaped plaques, certificates, and statuettes for what was then the Office of News and Publications. Twenty-five years after she came to the Medical Center as a Mechanical Artist, Ms. Pults is still designing publications. A Senior Graphic Designer in Radiology, she currently is working on an illustrated history of the Department. "I think people would describe me as being creative," she says. "I also hope they consider me a person who fairly resolves differences and works hard to build bridges." Ms. Pults has four grown daughters and a 6-year-old grandson, and she's a devoted Dallas Mavericks fan.

#### DARLENE REYNOLDS

Darlene Reynolds is the Administrative Manager in the Department of Biophysics. She describes her role at UT Southwestern as, "running the business, so the scientists can do their research." She got her start at the Medical Center doing administrative duties in the Division of Oral and Maxillofacial Surgery. Ms. Reynolds says she had continued to enjoy her work because she "likes being part of something that is changing our world ... and contributing to the advancement of science." One of her most rewarding jobs was serving on the inaugural Employee Advisory Council. With her goal-oriented mindset, she'd like to be remembered as the employee who "kept the ship afloat. We need to get things done." Ms. Reynolds says the UT Southwestern environment is invigorating -"great people, at every level of interaction." Outside of work, she relishes spending time with family and friends.



#### GLORIA ROBERSON

A Document Control Clerk, Gloria Roberson has kept things organized and on track within the Medical Services, Research and Development Plan since 1990. Each workday, she begins to handle the flow of material at 6 a.m. so that information keeps moving to the next level.

#### CYNTHIA 'CINDY' ROBINSON



Cindy Robinson, Senior Administrative Associate in the Department of Anesthesiology and Pain Management, has a long list of accomplishments in her time at UT Southwestern. Perhaps none top being elected to the inaugural Employee Advisory Council, which she says "was an honor and privilege." Her face and a quote appear when Systems and Applications on the ACE website is accessed. "I'm also quoted in 'DNA of a Top Workplace,' " she says. Ms. Robinson, who serves as a faculty coordinator, says her co-workers would describe her as "knowledgeable" and she hopes to use her experience to "mentor others and continue to improve processes and efficiency." At home, Ms. Robinson enjoys gardening, canning, and converting to an organic, green lifestyle. But her outgoing side is apparent as well "I won a dance contest on Greenville while celebrating my 40th birthday." She and her husband, Jeff, have five children and seven grandchildren.

#### ROSETTA ANN SCOTT

A Senior Provider Enrollment Specialist in Contract Administration, Rosetta Scott gets all providers - full-time, part-time, and volunteers - into the Medical Science Research Development Plan within Business Operations. "I love my work, communicating with various agencies and the customer service representatives," she says. "And I have excellent co-workers." Her professional business traits include being reliable, detail-oriented, dependable, and a team player. "I want to be known as willing to go above and beyond in getting the job done." Married for 40 years, Ms. Scott enjoys a family that includes a daughter, two sons, and three grandchildren. In her free time, her activities include working at her church, watching old western movies, traveling, and listening to "Oldies" music.

Senior Research Associate Judy Shaw, who works as Chief Psychometrist in Psychiatry, happily puts herself in a very select group. "I am one of the fortunate few who has found a job that utilizes my skillset and fits my personality," she says. "The co-workers and students I've known through the years have enriched my life. I am truly blessed!" She hopes colleagues see her as "an encourager" and says receiving the Diana and Richard C. Strauss Excellence Award in 2013 is her most rewarding moment at UT Southwestern. Her long-term goals are to "continue to hone my skills, especially as our field moves to more computerized testing." Ms. Shaw is a charter member of the National Association of Psychometrists, where she has served as a board member and treasurer. She and her husband have an adult son.

#### JUDY SHAW



#### CAMILLE SHELDON

As a Registered Nurse Clinical Educator in University Hospital Administration, Camille Sheldon plans, assesses, implements, and evaluates educational programs for frontline staff to improve and enhance patient care. Her first job at UT Southwestern was serving as a Staff Nurse. Ms. Sheldon says she enjoys her work because there is always something to learn and she likes the collaboration with different disciplines: "Together, we do good work." She recalls one example of this, when the power and backup power went out at the Zale Lipshy University Hospital and "we pulled together to keep patients safe." Ms. Sheldon also enjoys teaching and mentoring young nurses. Away from work she

loves cooking and gardening. She has been married to her husband, Jim, for 30 years and they have one son, Evan.

#### RHONDA E. SMITH



A Senior Business Analyst for Information Resources, Rhonda E. Smith supports the Department as Planview Administrator, which is used for time entry and project management. "The work challenges me," she says. "I support a Department that is very vital to the University." Ms. Smith, who started her UT Southwestern career as a Human Resources secretary, says her most rewarding moments are receiving her 5-, 10-, 15- and 20-year certificates. She hopes colleagues consider her someone who "was always there and willing to help when I was needed." She says people would be surprised to know that she is very shy. She and husband, Michael, have been married "going on 28 years" and have six children and 12 grandchildren. "My family is my passion," she says.



#### SUNIL VARGHESE

Ensuring that Pharmacy Services works efficiently is a large part of Sunil Varghese's duties as Supervisor Pharmacy Technicians. He handles work schedules, manages coverage and workflow, coordinates new employee orientations and training, and jumps in whenever assistance is needed. He wants to be known as "an employee with a lot of pride in being who I am and doing what I am doing." Mr. Varghese, who had a break in his service before returning for good in 1990, says UT Southwestern offers many benefits. "I've stayed because of my relationships with co-workers and management, real job security, and being part of a team that always tries to give the best patient care." His leisure activities include acting, volleyball, and swimming. He also enjoys time with his wife and their children, ages 20 and 16.

# UT Southwestern EMPLOYEE SERVICE AVVARDS

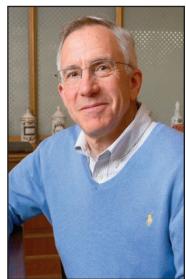
#### JACKIE VELASQUEZ

Credentialing Specialist Jackie Velasquez loves the fact that UT Southwestern Medical Center embraces a multi-faceted mission. "UT Southwestern is a teaching institution and medical facility," she says. "I like the combination." In the Department of Orthopaedic Surgery, Ms. Velasquez processes new and renewal credentialing for individual surgeons as well as providing specific administrative support for Dr. Michael Vanpelt, Assistant Professor of Orthopaedic Surgery. She says her colleagues would describe her as "quiet ... most of the time. So if I speak up most people are shocked." Ms. Velasquez would like to be known as someone who "did good work and helped." Away from work, she and her husband, Steve, operate three concession booths at the State Fair of Texas and have been semifinalists in the annual Fried Food Contest five times. They have one daughter, Stephanie.



#### RICHARD WAYNE

As Assistant Director in the Health Sciences Digital Library and Learning Center, Richard Wayne says he would like to be known as someone who "treated everybody with dignity and respect." He says co-workers would describe him as "measured," but adds that people would be surprised at his adventurous side - twice in the 1970s he hitchhiked and backpacked across North America. Mr. Wayne has remained at UT Southwestern since 1990 because "our mission and the associated work have value." His long-term career goal is to "make a positive contribution to our mission every day." He and Carol, his wife of 35 years, have three sons - Greg, Ryan, and Evan - and recently welcomed the arrival of their first grandson, Jackson. In his free time, Mr. Wayne enjoys fly fishing, backpacking, cats, and reading.

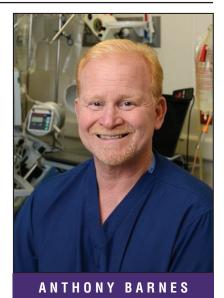


#### ROSS HUDSON WILSON



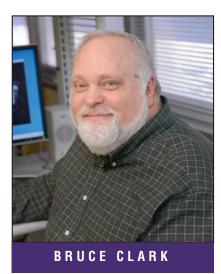
Given the technical nature of his job, it should probably come as no surprise that Ross Hudson Wilson relaxes by playing music and hunting when he's not in the office. In his position as Research Associate at the Eugene McDermott Center for Human Growth and Development, Mr. Wilson is responsible for microsatellite genotyping, cell line authentication and paternity testing. He began his career at UT Southwestern in 1990 as a Research Technician for Dr. Kathy Meek. Mr. Wilson says his greatest claim to fame is being "a bass player for Irving Bible Church for more than 15 years and traveling/recording with the Joey Witham Band for eight years." Mr. Wilson and his wife, Kim, are raising their grandson, Cayden, who is now in kindergarten.

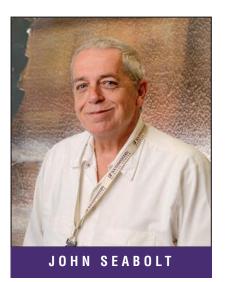




JOYCE BLANKS









FAYE COLLINS







# Speaker Continued from page 1

to members of the U.S. armed forces. She spent 34 years on active duty, serving multiple command tours, including leading an Expeditionary Military Group that supported the global war on terrorism.

Mrs. Siniscalchi counts among the highlights of her career assignments to the White House to serve both Presidents George H.W. Bush and William J. Clinton.

Fifty UT Southwestern employees will be inducted into the Quarter Century Club, in addition to colleagues who are celebrat-

ing 30-, 35-, 40-, 45-, and 50-year state employment milestones.

Dr. Daniel K. Podolsky, President of UT Southwestern, will introduce Mrs. Siniscalchi and present the awards recognizing longtime employees. Shirley Zwinggi, Chair of the Employee Recognition Committee, will offer welcoming remarks and assist Dr. Podolsky in the induction ceremony.

Mrs. Siniscalchi, a Fellow of the American Academy of Nursing who has an Honorary Doctorate of Science from the University of Nebraska Medical Center, received a bachelor of science degree in nursing at Duquesne University and a master of science degree in nursing at the University of Nebraska Medical Center. She received her military commission in 1979 through the Reserve Officer Training Corps program at the University of Pittsburgh. She was promoted to Major General in 2008 and retired from active duty in 2013. At UT Southwestern, she also serves on numerous boards and advisory councils that are focused on military and veterans issues, health policy, and health care.

Dr. Podolsky holds the Philip O'Bryan Montgomery, Jr., M.D. Distinguished Presidential Chair in Academic Administration, and the Doris and Bryan Wildenthal Distinguished Chair in Medical Science.

### Employee program on My UTSouthwestern

UT Southwestern honorees, photos, and service lists are located at utsouthwestern.net/employee recognition.